

**SDNet/2 Accredited Vendors Contact Information**
**a. For Ordering, Billing and General Enquiry**

	<b>PCCW</b>	<b>HGC</b>	<b>Wharf T&amp;T</b>
Phone:	2888-2929 or dedicated Account Manager	8196-1238	2112-9000 (Ordering) 121-388 (Billing and General Enquiry)
Service Hours:	Monday – Friday: 9:00 – 18:00 Saturday: 9:00 – 13:00 (except Public Holidays)	Monday – Friday: 9:00 – 18:00 Saturday: 9:00 – 13:00 (except Public Holidays)	Monday – Friday: 9:00 – 18:00 Saturday: 9:00 – 13:00 (except Public Holidays)
Email Address:	<a href="mailto:sdnet@pccw.com">sdnet@pccw.com</a> or E-Mail to dedicated Account Manager	<a href="mailto:sdnet_hotline@hgc.com.hk">sdnet_hotline@hgc.com.hk</a>	<a href="mailto:sdnet@wharftt.com">sdnet@wharftt.com</a>

**b. 24-hour Technical Support / Fault Reporting**

	<b>PCCW</b>	<b>HGC</b>	<b>Wharf T&amp;T</b>
Phone:	2888-8808	2121-1238	121-388
Email Address:	<a href="mailto:sdnet_support@pccw.com">sdnet_support@pccw.com</a>	<a href="mailto:sdnet_support@hgc.com.hk">sdnet_support@hgc.com.hk</a>	<a href="mailto:sdnet_support@wharftt.com">sdnet_support@wharftt.com</a>