

SDNet/2 Accredited Vendors Contact Information

a. For Ordering, Billing and General Enquiry

	HKT	HGC	WTT
Phone:	2888-2929 or dedicated Account Manager	8196-1238	2112-9000 (Ordering) 121-388 (Billing and General Enquiry)
Service Hours:	Monday – Friday: 9:00 – 18:00 Saturday: 9:00 – 13:00 (except Public Holidays)	Monday – Friday: 9:00 – 18:00 Saturday: 9:00 – 13:00 (except Public Holidays)	Monday – Friday: 9:00 – 18:00 Saturday: 9:00 – 13:00 (except Public Holidays)
Email Address:	sdnet@pccw.com or E-Mail to dedicated Account Manager	sdnet_hotline@hgc.com.hk	sdnet@wtthk.com.hk

b. 24-hour Technical Support / Fault Reporting

	HKT	HGC	WTT
Phone:	2888-8808	2121-1238	121-388
Email Address:	sdnet_support@pccw.com	sdnet_support@hgc.com.hk	sdnet_support@wtthk.com.hk

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