Listed company information dissemination and related trading arrangements in the event of interruption to the HKEXnews website service or or its information dissemination system (Updated on 30 June 2022)

Frequently asked questions for listed companies

1. During the disruption of the HKEXnews website and/or ESS, can the listed company hold a press conference for some inside information or results announcement after it has submitted the announcement to HKEX?

The listed company may hold a press conference during the system disruption. However, it should ensure that the inside information or results announcement is already published on its website. For inside information (except for results announcement), a notification of the announcement must also be posted on the bulletin boards (www.bulletinboard.hk and www.hkex-is.hk) or New Bulletin Board¹.

2. Why are listed companies required to publish an announcement or a news release on their website for suspension/ resumption of trading in the event of disruption of the HKEXnews website or ESS?

Investors are asked to rely on the listed companies' websites for information during the service interruption period. Listed companies should therefore post an announcement or news release on their websites to inform investors about the suspension/resumption of trading in their securities.

3. During the system disruption, what will be the procedure for a listed company to change the headline categories after submission to HKEX for publication?

The listed company will have to make a request in writing to the Listing Division.

4. What should listed companies do if they want to change their website addresses?

Listed companies should notify the case officers in Listing Division immediately and provide the new website addresses for publication on the HKEXnews website/ bulletin boards or New Bulletin Board.

¹ In the unlikely event that the HKEXnews and the two bulletin boards are all interrupted, a new bulletin board (New Bulletin Board) will be activated.

5. During the disruption of the HKEXnews website and/or ESS, can a listed company publish an inside information announcement on another website if it has problems in posting the announcement on its own website or its website is not accessible?

Yes. The listed company should arrange publication of its inside information announcement on another website. In this case, it should notify the Listing Division immediately and provide the new website address for publication on the HKEXnews website/ bulletin boards.