

Information Package on Batch-1 Rollout Test 1

China Connect Central Gateway



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1. Introduction

HKEX China Connect Central Gateway ("CCCG") is a new market access gateway which is implemented based on Orion Central Gateway ("OCG") model for HK Securities Market to provide a consistent interface to China Connect Exchange Participants ("CCEPs"). CCCG is used for connection between Broker Supplied System ("BSS") and China Stock Connect System ("CSC"), and order routing to mainland stock exchange(s). Through a phased migration, CCCG aims to replace the existing China Connect Open Gateway ("CCOG").

A circular was issued and forwarded to all CCEPs in December 2016 informing the market to start the preparation for using CCCG as the market access gateway to the China Connect securities markets. Simulator test and End-to-End test were subsequently organized for enrolled CCEPs using their BSS to verify that they have successfully implemented the interface protocol requirements and other system changes for using the CCCG. This document provides details on the final set of on-boarding activities in which Batch-1 CCEPs who have successfully completed the preparatory and conformance tests are required to participate should they wish to join CCCG Batch-1 production launch.

2. Objective and Scope

These on-boarding activities in focus here comprise Connectivity Test (CT) and Rollout Test (RT) to be conducted during designated week-ends starting from April 2017 as listed below:

Test	Date	Time	Objectives
CT (Optional) [Completed]	22 nd April 2017	09:15 – 15:00	1. CCEPs to test and ensure the setup from their side for connecting to CCCG production infrastructure at HKEX primary site and backup site via SDNet/2 and/or HSN circuits is in proper order before the RT.
RT1 (mandatory)	13 th May 2017	09:15 – 12:00	 To enable CCEPs to verify their interface from BSS to CCCG functions normally by performing normal trading activities To enable CCEPs to verify their BSS throughput capacity and performance using the CCCG sessions for trading
RT2 (mandatory)	To be announced later		To enable CCEPs to verify their BSS capability for handling CCCG site failover

Following the completion of CT, Batch-1 CCEPs will enter into RT. RT1 and RT2 are mandatory for participation and must be satisfactorily completed prior to rollout of CCCG in production.

This information package is for RT1. Separate information package for RT2 will be issued in due course.

3. Guidelines for CCCG Batch-1 Rollout Test 1

All Batch-1 enrolled CCEPs are requested to make note of the following important points when they take part in RT1:



Before RT1

- a. CCEPs must complete the CCCG offline simulator test and end-to-end test to verify the readiness of their BSS software with positive result prior to participation in RT1.
- b. CCEPs are required to submit the booking form (see Appendix A) to confirm whether they will participate in optional Fallback Verification Session on or before 5 May 2017.
- c. CCEPs should download the latest information package from the <u>Technical Documents</u> section at <u>HKEX mutual market</u> website prior to conducting RT1.

Testing Securities and Shareholdings

- d. Security Database to be used in the RT1 and shareholdings in SSE and SZSE eligible securities assigned to CCEPs for testing purpose are detailed in **Appendix D**.
- e. CCEPs who rely on market data vendors for providing price updates should liaise with their respective market data vendors for providing the services during RT1. It should be noted that HKEX Orion Market Data Platform China Connect (Securities) (OMD-CC) will also operate during the RT1.
- f. Real-time price data of Northbound ("NB") test securities will be available from the Market Data Portal after market open till market close during RT1. URL of the portal is: http://203.78.5.160/MDP

During / After RT1

- g. ALL the applied CCCG and China Connect Drop-Copy sessions will be turned on in the RT1. CCOGs will also be turned on if EPs still have throttle and broker number assigned to CCOGs after transferring throttle to CCCG sessions. CCEPs should disconnect their BSS from CCOG if such BSS will not participate in RT1.
- h. CCEPs must ensure that the correct version of BSS software be activated before connecting to CSC. After the RT1, CCEPs must ensure that fallback of BSS software and/or back-office systems(s), where applicable, to current production version is successfully completed so that there is no interruption to their trading activities on the following trading day. CCEPs are reminded to back up their BSS production databases before the RT1 so that the database can be restored after the test to safeguard data integrity for the following trading day.
- i. CCEPs must sign on **ALL** subscribed CCCG session(s) and China Connect Drop-Copy session(s) by using the assigned Comp ID and testing password "Ab123456".
- j. CCEPs participating in Shenzhen-Hong Kong and Shanghai-Hong Kong Stock Connect are required to input orders for SZSE & SSE securities via their applied CCCG session(s). Kindly note that market group (MG01) will be assigned to your CCCG session(s).
- k. CCEPs implementing/supporting short selling function must input at least 1 short selling order for each of Shenzhen and Shanghai market.
- I. CCEPs implementing/supporting pre-trade checking function for institutional investor ID (II ID) must input at least 1 II ID sell order for each of Shenzhen and Shanghai market. Buy order is optional.
 - CCEPs already rolled out pre-trade checking function for II ID, please use the II ID opened at or before 12 May 2017.
 - CCEPs supported but not yet rolled out pre-trade checking function for II ID, dummy II ID will be separately issued to the relevant CCEPs.
- m. After completion of RT, CCEPs must return the feedback forms for each of the RT to HKEX on or before the specified dates.



- n. Two 5-minute Volume Test sessions are scheduled in RT1 to assist CCEPs using CCCG session in verifying their system throughput capacity and performance.
- o. CCEPs trading through CCCG sessions should monitor the performance of their systems during the volume test sessions to see whether there is any issue with their BSS, especially in handling maximum entitled throughput capacity.
- p. Check orders and / or trades received from the China Connect Drop-Copy session applied.
- q. Trade and other files applicable for NB trading will be available for download from the nominated folder, specially designated for testing, through the <u>Electronic Communication Platform</u> (ECP).
- r. After the RT1, an optional fallback verification session will be provided for CCEPs to verify the successful fallback of their BSS systems to current production version. Please refer to **Section 5** below for details.

4. Rollout Test 1 on 13 May 2017

It is mandatory for participation. Below is the timetable for reference:

Time	Session
09:10 ^{Note1} - 09:25	Opening Call Auction
09:25 Note1 - 10:31	Morning Continuous Auction (including one 5-minute Volume Test sessions starting from 10:00)
10:34 Note1 - 12:01	Afternoon Continuous Auction (including one 5-minute Volume Test sessions starting from 11:00)
12:05	Day Close
15:30 – 16:00	Post-test Fallback verification session (optional participation with prior registration)

Note 1

CSC will start to accept China Connect orders few minute(s) before the commencement of trading session(s) of SSE and SZSE. However, the CSC, SSE and SZSE will only process China Connect orders input when the Opening Call Auction Session commences at 9:15 or Morning Continuous Auction Session commences at 9:30 or when the Afternoon Continuous Auction Session commences at 10:35 according to SSE/SZSE timetable.

5. Fallback Verification Session after Rollout Test 1

- a. It is an optional session and will be available from 15:30 to 16:00.
- b. Prior registration is required (see **Appendix A**). CCEPs who submit the booking form before deadline to participate in Fallback Verification Session will have <u>ALL</u> their **production CCOGs being turned on**. CCEPs should disconnect their BSS from CCOGs if such BSS will not be participated in Fallback Verification Session.
- c. Sign on production CCOG by using production Trader ID and production password to verify the connectivity with CSC. Kindly note that order submission will be rejected by CSC.



6. Typhoon and /or Rainstorm Arrangements

CCEPs are requested to note the following arrangement should typhoon or rainstorm be encountered on the day of RT1.

- a. In case Typhoon Signal No. 8 or above and / or Black Rainstorm Warning is issued or continues to be issued anytime from 7:00am to 9:00am, the activity of the day will be cancelled and will not be resumed for the rest of the day.
- b. In case Typhoon Signal No. 8 or above is issued after 9:00am, the activity of the day will be terminated 15 minutes thereafter.
- c. In case Black Rainstorm Warning is issued after 9:00am, the activity of the day will continue until completion.

In any case, all participating CCEPs should complete the appropriate day-end works including file/database backup and restoration, system restoration/fallback and so on to ensure there will be no interruption on the next trading day.

7. Enquires

For queries and/or further clarification on the CCCG RT1, please contact us by e-mail to ams3info@hkex.com.hk.

Alternately, you may contact HKEX by phone at the following numbers:

- Participant General Enquiry Hotline at 2840-3626 for general issue
- BSS Support Team at 2840-3351 for technical enquiry
- HKEX-IS Team at 2211-6558 for OMD-CC enquiry

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8. Appendices

Appendix A Booking Form to Participate in Fallback Verification Session after Batch-1 CCCG Rollout Test 1

Appendix B Activity Rundown for Batch-1 CCCG Rollout Test 1

Appendix C Feedback Form

Appendix D Testing Stocks and Stock Balances

Appendix E Notes on Order Input

Appendix F Privacy Policy Statement

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Appendix A

Submission deadline: on or before 5 May 2017

Booking Form to Participate in Fallback Verification Session after Batch-1 CCCG Rollout Test 1 on 13 May 2017

Notes:

- All Batch 1 CCCG CCEPs are required to complete and return this booking form to HKEX by Fax at 2521
 7899 or by email to ams3info@hkex.com.hk on or before 5 May 2017 to confirm whether they will participate in Fallback Verification Session.
- 2. For enquiry, please contact our Participant General Enquiry Hotline 2840-3626.

Excha	ange P	articipant Informa	ation			
Participant Name					Participant ID	
Contact Person		Phone No.		Email Address		
Excha	ange P	articipant Confirn	nation (please tick a	appropr	iate boxes below)
1.		cipation in Fallbac 15:30 to 16:00 on	k Verification Sessio 13 May 2017	on (<i>only</i>	trading system lo	ogon can be done)
			HKEX to turn on and connections re			
		No				
			to the processing o			rdance with the Priv
		Responsible Company Chop	:		Date :	
Name	of Res	sponsible Officer	:			

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Activity Rundown for Batch-1 CCCG Rollout Test 1 on 13 May 2017

Time	Activities of CSC (Northbound Trading)			
Friday (12 Ma	ay 2017)			
After 17:00	☐ For all CCCG/BSS sessions, ensure change, if any, to network configuration is properly completed			
	☐ Ensure all CCCG/BSS components and CCOG/BSS components (including network routers & CCOG servers) are powered on after trading hours			
	☐ Ensure the production database of in-house / back-office systems are properly backed-up			
	☐ For those BSS which are not going to participate in the test, ensure that each of these BSS is not connected to the CCOG, to avoid receiving the testing data.			
	For all existing production BSS, please do not input any next day requests after trading hours on Friday (i.e., requests intended for submission to CSC on the following trading day, since next day requests will be submitted to CSC during the RT1 and will not be available on the following trading day).			
Saturday (13 I	May 2017)			
Before 09:00	Logon to CSC Host			
	For CCCG and China Connect Drop-Copy Sessions :			
	☐ Connect to ALL applied CCCG and China Connect Drop-Copy Sessions, logon ALL the applied sessions by using the assigned Comp ID and testing password "Ab123456".			
	For CCOG/BSS:			
	Perform trading system logon by using production trader ID and testing password "123456".			
Opening Call	Auction			
09:10 -	☐ The opening call auction session of SSE/SZSE will run from 09:15 – 09:25			
	Simulate real-life trading activities (in terms of order input, pattern and volume) and refer to Appendix E for Notes on Order Input			
	Take note of the saleable quantities of eligible stocks on hand with reference to Appendix D			
	Note:			
	CSC will start to accept China Connect orders from 9:10. However, these orders will only be processed according to the timetable of SSE/SZSE.			
Morning Con	tinuous Auction Session			
09:30 -	☐ The continuous auction session of SSE/SZSE will run from 09:30 – 10:30 ☐ Simulate real-life trading activities (in terms of order input, pattern and volume) and refer to Appendix E for Notes on Order Input			
	☐ Take note the saleable quantities of eligible stock on hand			
	CCEPs implement/support short selling function			
	☐ Input at least 1 short selling order for SZSE security and 1 short selling order for SSE security			

	LOOFD in the section of December 1 and 1 a			
	CCEPs implement/support Pre-trade checking for institutional investor function			
	Input at least 1 sell order for SZSE security and 1 sell order for SSE security with II ID. For buy order, input of IIID is optional.			
	Note:			
	☐ CSC will accept China Connect orders from 9:25 to 10:31. However, these			
	orders will only be processed according to the timetable of SSE/ SZSE			
First Volume	Test Session			
10:00 – Input orders using all the throttles available for the CCCG session and for the entire 5 minutes.				
	☐ CCEPs should report immediately any irregularities identified during the Volume Test Session to HKEX.			
Exchange Intervention	10:31			
Close	10:32			
Afternoon Co	ntinuous Auction Session			
10:35 –	SSE:			
	☐ The continuous auction session of SSE will run from 10:35 – 12:00			
	SZSE:			
	The continuous auction session of SZSE will run from 10:35 – 11:57			
	☐ Closing Call Auction will run from 11:57 – 12:00			
	SSE/SZSE:			
	☐ Simulate real-life trading activities (in terms of order input, pattern and volume)			
	and refer to Appendix E for Notes on Order Input			
	☐ Take note the saleable quantities of eligible stock on hand			
	Note:			
	CSC will start accept China Connect orders from 10:34 to 12:01. However,			
	these orders will only be processed according to the timetable of SSE/ SZSE.			
	ne Test Session			
11:00 – 11:05	□ Same as First Volume Test Session.			
Exchange Intervention	12:01			
Day Close	12:05			
12:05 -	For CCCG and China Connect Drop-Copy Sessions :			
	☐ Logout and terminate CCCG and China Connect Drop-Copy sessions			
	☐ Perform end-of-trading procedures, if any, to ensure database integrity			
	☐ Clean up the transaction data (e.g. orders and trades) entered during this test			
	from BSS (if applicable)			
	For CCOG/BSS:			
	☐ Perform any day-end processes to ensure database integrity			
	Perform trader permanent sign off			
	☐ Clean up the transaction data (e.g. orders and trades) entered during this test from BSS (if applicable)			
	After the RT1, CCEPs are also reminded to clean up the next day requests, if any, to ensure that these testing orders will not be carried forward to the			

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	production on the following trading day					
	☐ Leave all CCOG/BSS and CCCG/BSS components powered-on throughout the weekend.					
Download Day-end Trade File						
12:30 – 23:59	Download the following files by using production user ID with "TO" user group (i.e. user ID of MXXXXXTOXXX) and production password through Electronic Communication Platform (ECP) Trade file for SSE/SZSE (from 12:30) and check the accuracy of trade details					
Complete and	Return Feedback Form					
Before 18:00, 15 May 2017	Complete and return the Feedback Form (Appendix C) to HKEX by fax (Fax No.: 2521-7899 or 2868-5223) or by email to ams3info@hkex.com.hk .					
Fallback Verif	ication Session – Optional and applicable to registered CCEPs only with production					
15:30 – 16:00	Note: Only those CCEPs who have submitted booking form given in Appendix will have their production CCOG turned ON to participate in this session.					
	Logon to CSC					
	For CCOG/BSS:					
	☐ Perform trading system logon by using production trader ID and production password .					
	Only trading system logon is allowed and order input will be rejected as the China Markets are not available.					
After 16:00	For CCOG/BSS:					
	☐ Perform any day-end processes to ensure database integrity.☐ Perform trader permanent sign off.					
	☐ Clean up the transaction data (e.g. orders and trades) entered during this test from BSS (if applicable)					
	CCEPs are also reminded to clean up the next day requests, if any, entered during this test session, to ensure that these testing orders will not be carried forward to the production on the following trading day.					
	Leave all CCOG/BSS components powered-on throughout the weekend.					

Note: CCEPs who do not follow the testing guidelines or conduct frivolous activities during the Rollout Test will be suspended from further participation in the Rollout Test without prior notice.

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Appendix C

Submission deadline: on or before 15 May 2017

Participant ID

Feedback Form for CCCG Batch-1 Rollout Test on 13 May 2017 (RT1)

Notes:

Participant Name

- 1. Please complete both Sections I and II of this form.
- 2. Upon completion, please return the form to HKEX by Fax (fax nos.: 2521-7899 or 2868-5223) or by Email to ams3info@hkex.com.hk on or before 15 May 2017
- 3. For enquiry, please contact our Participant General Enquiry Hotline at 2840-3626

Section I Exchange Participant Information

Cor	Contact Person Contact No.					
Sec	tion I	Exchange Participant Feedback (please tick the appro	priate boxes)			
1.	 Did your CCCG trading session(s) encounter any unresolved connectivity or logon issues during the Rollout Test? No Yes, please specify : 					
2.		your trading session(s)/device(s) experience any system fa Rollout Test? No Yes, please specify :				
3.		your trading session(s)/device(s) experience any issue in a ransactions (especially during the Volume Test)? No Yes, please provide relevant details of the transactions (ecode, order price etc.,) for analysis by HKEX:		ŕ		
4.		your China Connect Drop-Copy session(s) encounter any n issues during the Rollout Test? Not applicable No Yes, please specify:	unresolved c	onnectivity or		

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5.	Did your China Connect Drop-Copy session(s) experience any system failure or interruption during the Rollout Test?
	□ Not applicable
	□ No
	☐ Yes, please specify:
6.	For HKEX Orion Market Data Platform – China Connect (Securities) (OMD-CC) subscribers: Did you experience any issue in receiving OMD-CC data during the Rollout Test? No Yes, please specify:
	Yes, please specify:
7.	If you have further comments about the Rollout Test, please specify below:
_	
	signing below, we consent to the processing of personal data in accordance with the accy Policy Statement included in Appendix F of this Information Package.
	aby Folloy Statement moladed in Appendix For and information Facilities.
Ciana	ature of Deepensible
	ature of Responsible er with Company Chop : Date :
	· · · · ———
Name	e of Responsible Officer :

Testing Stocks and Stock Balances

Security Database for the RT1

CSC : SSE Security database as at market open on 15 May 2017.

SZSE Security database as at market open on 15 May 2017.

For details, please refer to Eligible stocks page on HKEX website at HKEX mutual market web

corner.

Pre-set Stock Balances for Northbound Trading

For each CCEP and each Institutional Investor (II) ID allocated to CCEP will have the maximum sellable quantity 5,000 for the following stocks during the RT1.

For each Short Selling Security in the RT1, the maximum number of shares available for short selling is 5,000.

	1		ı	
SSE Stock Code	Stock Code Mapping in CCASS	Stock Name	Eligible for Short Sell	Stock Balance for each EP and II assigned
600009	90009	SHANGHAI INTERNATIONAL AIRPORT	Yes	5,000
600019	90019	BAOSHAN IRON & STEEL	Yes	5,000
600028	90028	CHINA PETROLEUM AND CHEMICAL	Yes	5,000
600031	90031	SANY HEAVY INDUSTRY	Yes	5,000
600036	90036	CHINA MERCHANTS BANK	Yes	5,000
600282	90282	NANJING IRON AND STEEL	No	5,000
600585	90585	ANHUI CONCH CEMENT	Yes	5,000
600660	90660	FUYAO GLASS INDUSTRY	Yes	5,000
600690	90690	QINGDAO HAIER	Yes	5,000
600887	90887	INNER MONGOLIA YILI INDUSTRIAL	Yes	5,000
600900	90900	CHINA YANGTZE POWER	Yes	5,000
601006	91006	DAQIN RAILWAY	Yes	5,000
601288	91288	AGRICULTURAL BANK OF CHINA	Yes	5,000
601318	91318	PING AN INSURANCE	Yes	5,000
601398	91398	INDUSTRIAL AND COMMERCIAL BANK OF CHINA	Yes	5,000
601901	91901	FOUNDER SECURITIES	Yes	5,000
601939	91939	CHINA CONSTRUCTION BANK	Yes	5,000
601988	91988	BANK OF CHINA	Yes	5,000
603077	93077	SICHUAN HEBANG BIOTECHNOLOGY	No	5,000
603288	93288	FOSHAN HAITIAN FLAVOURING AND FOOD	No	5,000
SZSE Stock Code	Stock Code Mapping in CCASS	Stock Name	Eligible for Short Sell	Stock Balance for each EP and II assigned
000089	70089	SHENZHEN AIRPORT CO.,LTD	Yes	5,000
000333	70333	MIDEA GROUP	Yes	5,000
000338	70338	WEICHAI POWER	Yes	5,000
000651	70651	GREE ELECTRIC APPLIANCES INC OF ZHUHAI	Yes	5,000
000725	70725	BOE TECHNOLOGY GROUP	Yes	5,000
000858	70858	WULIANGYE YIBIN	Yes	5,000
002027	72027	FOCUS MEDIA INFORMATION TECHNOLOGY	No	5,000
002415	72415	HANGZHOU HIKVISION DIGITAL TECHNOLOGY	Yes	5,000
300124	77124	SHENZHEN INOVANCE TECHNOLOGY	Yes	5,000
300136	77136	SHENZHEN SUNWAY COMMUNICATION	No	5,000

Notes on Order Input for Rollout Test 1

The following notes on order input are applicable for Opening Call Auction and Continuous Auction Sessions of Northbound Trading

General

- 1. Orders to be input should be at prices within +/- 10% from previous closing price.
- 2. Buy orders should not below the current best bid price/ the latest trade price / the previous closing price (as the case may be) by more than 3%.
- 3. Cancel outstanding orders as far as possible.

Short Selling Order

- 4. A Short Selling order for a Short Selling Security shall not be input into the CSC at a price lower than the most recent execution price for that Short Selling Security or, if there have been no executed trades for that Short Selling Security on the relevant CSC trading day, the previous closing price for that Short Selling Security.
- 5. Short Selling order must be in multiples of 100 shares.
- 6. Any Short Selling order of a Short Selling Security that, if executed, will cause the 1% daily limit to be exceeded during the course of a CSC trading day will be rejected by the CSC.

Sell Order and Buy Order for Pre-Trade Checking Function for Institutional Investors

7. For those supporting pre-trade checking function for institutional investors, input Institutional Investor ID (IIID) for sell orders and, if applicable, buy orders.

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Identity Card Number

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Other transfers of your personal data

For one or more of the purposes specified above, your personal data may be:

1, transferred to other members of the Group and made available to transferred to other interholes of the Group and made available to appropriate persons in the Group, in Hong Kong or elsewhere and in this regard you consent to the transfer of your data outside of Hong Kong;
 supplied to any agent, contractor or third party who provides administrative, telecommunications, computer, payment, debt collection, data processing or other services to HKEX and/or any of other member of the Group in Hong

Kong or elsewhere; and 3. other parties as notified to you at the time of collection.

How we use cookies

If you access our information or services through the HKEX website, you should be aware that cookies are used. Cookies are data files stored on your browser. The HKEX website automatically installs and uses cookies on your browser when you access it. Two kinds of cookies are used on the HKEX

Session Cookies: temporary cookies that only remain in your browser until the time you leave the HKEX website, which are used to obtain and store configuration information and administer the HKEX website, including carrying information from one page to another as you browse the site so as to, for example, avoid you having to re-enter information on each page that you visit. Session cookies are also used to compile anonymous statistics about the use of the HKEX website.

Persistent Cookies: cookies that remain in your browser for a longer period of time for the purpose of compiling anonymous statistics about the use of the HKEX website or to track and record user preferences.

The cookies used in connection with the HKEX website do not contain personal data. You may refuse to accept cookies on your browser by modifying the settings in your browser or internet security software. However, if you do so you may not be able to utilise or activate certain functions available on the HKEX website.

Compliance with laws and regulations
HKEX and other members of the Group may be required to retain, process and/or disclose your personal data in order to comply with applicable laws and regulations or in order to comply with a court order, subpoena or other legal process (whether in Hong Kong or elsewhere), or to comply with a request by a government authority, law enforcement agency or similar body (whether situated in Hong Kong or elsewhere) or to perform or discharge the Regulatory Functions. HKEX and other members of the Group may need to regulatory interiors. This and other interiors of the Globy hay hear disclose your personal data in order to enforce any agreement with you, protect our rights, property or safety, or the rights, property or safety of our employees, or to perform or discharge the Regulatory Functions.

Corporate reorganisation

As we continue to develop our business, we may reorganise our group structure, undergo a change of control or business combination. In these circumstances it may be the case that your personal data is transferred to a third party who will continue to operate our business or a similar service under either this Privacy Policy Statement or a different privacy policy statement which will be notified to you. Such a third party may be located, and use of your personal data may be made, outside of Hong Kong in connection with such acquisition or reorganisation.

Access and correction of personal data
Under the PDPO, you have the right to ascertain whether we hold your
personal data, to obtain a copy of the data, and to correct any data that is
inaccurate. You may also request us to inform you of the type of personal data held by us. All data access requests shall be made using the form prescribed by the Privacy Commissioner for Personal Data ("Privacy Commissioner") which may be found on the official website of the Office of the Privacy Commissioner or via this link https://www.pcpd.org.hk/english/publications/files/Dforme.pdf

Requests for access and correction of personal data or for information regarding policies and practices and kinds of data held by us should be addressed in writing and sent by post to us (see the "Contact Us" section

A reasonable fee may be charged to offset our administrative and actual costs incurred in complying with your data access requests.

Termination or cancellation

Should your account or relationship with us be cancelled or terminated at any time, we shall cease processing your personal data as soon as reasonably practicable following such cancellation or termination, provided that we may keep copies of your data as is reasonably required for archival purposes, for use in relation to any actual or potential dispute, for the purpose of compliance with applicable laws and regulations and for the purpose of enforcing any agreement we have with you, for protecting our rights, property or safety, or the rights, property or safety of our employees, and for performing or discharging our functions, obligations and responsibilities.

If there is any inconsistency or conflict between the English and Chinese versions of this Privacy Policy Statement, the English version shall prevail.

Contact us

By Post:
Personal Data Privacy Officer
Hong Kong Exchanges and Clearing Limited
12/F., One International Finance Centre
1 Harbour View Street Hona Kona

By Email:

DataPrivacy@HKEX.COM.HK