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香港中央結算有限公司
(香港交易及結算所有限公司全資附屬公司)

HONG KONG SECURITIES CLEARING COMPANY LIMITED
(A wholly-owned subsidiary of Hong Kong Exchanges and Clearing Limited)

通告 CIRCULAR

Subject: Decommissioning of the CCASS Phone System service for Investor Participants to access CCASS
Enquiry: IP Hotline¹: 2979 7888

Investor Participants (“IPs”) are requested to note that, subject to regulatory approval, Hong Kong Securities Clearing Company Limited (“HKSCC”) is planning to decommission the CCASS Phone System service for IPs to access and operate their IP accounts on CCASS in Q1 2025. IPs can continue to access CCASS through the existing CCASS Internet System at <https://ip.ccass.com> following the [Operating Guide for Investor Participants](#). As an alternative, IPs may also submit instruction input requests to the Customer Service Centre, located at 1/F, One & Two Exchange Square, 8 Connaught Place, Central, open from Monday to Friday, 9:00 a.m. to 6:00 p.m (except public holidays). Meanwhile, hotline services remain unchanged.

To ensure access to CCASS via the CCASS Internet System before the CCASS Phone System decommission date in Q1 2025, IPs who have not yet registered as CCASS Internet System users are strongly recommended to register one as soon as possible. IP may refer to the [IP Internet Registration Guide](#) and register through the “New User Registration” option at <https://ip.ccass.com>. Further details regarding the decommissioning will be shared in due course.

For any queries regarding the above or any general enquiry, please call the IP Hotline at 2979 7888.

Richard Shum
Senior Vice President
Operations Division

This circular has been issued in the English language with a separate Chinese language translation. If there is any conflict in the circulars between the meaning of Chinese words or terms in the Chinese language version and English words in the English language version, the meaning of the English words shall prevail.

本通告已以英文及另以中文譯本刊發。如本通告中文本的字義或詞義與英文本有所出入，概以英文本為準。

¹ Calls to and from the Hotline may be recorded. HKEX Privacy Policy Statement is available [here](#).