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香港中央結算有限公司
(香港交易及結算所有限公司全資附屬公司)
HONG KONG SECURITIES CLEARING COMPANY LIMITED
(A wholly-owned subsidiary of Hong Kong Exchanges and Clearing Limited)

通告 CIRCULAR

Subject: Revision of Depository Customer Service Centre Service Hours upon Uncertificated Securities Market ("USM") Implementation
(For Investor Participants Only)

Enquiry: IP Hotline at 2979 7888

Hong Kong Securities Clearing Company Limited ("HKSCC") would like to inform Investor Participants ("IPs") that, in connection with the USM implementation on 16 November 2026, the service hours of the Depository Customer Service Centre will be revised as set out below. This revision forms part of the consequential operational changes associated with the USM implementation.

Revised Service Hours

With effect from the USM implementation date, the service hours of the following facilities will be revised as follows:

Facility	Existing Service Hours	Revised Service Hours
Depository Customer Service Centre	9:00 a.m. to **6:00 p.m.**	9:00 a.m. to **5:00 p.m.**

The above service hours will apply from Monday to Friday (excluding public holidays) or such other times as may be prescribed by HKSCC from time to time.

The revised service hours are reflected in the Terms and Conditions for Investor Participants ("IP T&Cs"). IPs should review their operational arrangements and plan activities at the Depository Customer Service Centre accordingly.

Guiding Principles for Handling Physical Certificates

In connection with USM implementation, IPs are also reminded that existing physical certificates will remain valid and their dematerialization is optional. IPs should consider their own circumstances and needs when deciding whether to deposit, withdraw or dematerialize physical certificates.

IPs are also encouraged to familiarize themselves with the relevant USM operational arrangements and complete the necessary preparations for USM implementation. Relevant reference materials are available on the HKEX USM webpage.

For any enquiries, please contact the IP Hotline at 2979 7888.

Wilson So
Vice President
Post Trade
Operations Division

This circular has been issued in the English language with a separate Chinese language translation. If there is any conflict in the circulars between the meaning of Chinese words or terms in the Chinese language version and English words in the English language version, the meaning of the English words shall prevail.

本通告已以英文及另以中文譯本刊發。如本通告中文本的字義或詞義與英文本有所出入，概以英文本為準。

Classification – Internal