

CCASS Terminal Backup Facilities

CCASS TERMINAL BACKUP FACILITIES

CCASS Terminal backup facilities will be provided to designated banks at the Back-Up Centre. Designated banks can use the Back-Up Centre to continue the normal CCASS functions in the event of breakdown of their own CCASS Terminals. All CCASS functions, such as input, enquiry and report printing, will be provided. Request for accessing the Back-Up Centre to use the CCASS Terminal is subject to availability. Notification of breakdown of designated bank's CCASS Terminal and the completion of 'Request for Backup Facilities Form' prior to the use of the Back-up Centre is required.

Location of the Back-up Centre: 1/F, One & Two Exchange Square,
8 Connaught Place,
Central, Hong Kong

CCASS Hotline (General): 2979 7111

CCASS Hotline (Technical): 2211 6606

Service Hours:

9:00 a.m. to 6:00 p.m., Monday to Friday (except public holiday)
(or such time as HKSCC may determine from time to time)