

## HKEX HOSTING SERVICES LIMITED

(A wholly-owned member of the Hong Kong Exchanges and Clearing Limited Group)

### Launch of Express provisioning service

Across HKEX, we continue to improve our working processes by adopting the latest technologies and aligning with industry best practices. We are pleased to let you know that you may now subscribe for an optional 'Express provisioning service' in order to expedite the service of your urgent requests.

#### Who is eligible for the 'Express provisioning service'?

All HKEX Hosting Service subscribers are eligible for the express service.

#### How quick is the express service?

By ordering the express provisioning service, you can reduce the standard provisioning lead time from the existing 3 - 5 weeks to as little as 5 days. For example, if your order is received and accepted by Tuesday, the subscribed service will be handed-over on the following Saturday.

#### What are the costs associated with the express service?

The optional express provisioning service is subject to technical feasibility and this will be confirmed upon acceptance of the order. Please find the schedule of costs associated with this service:

Express provisioning service	One Time Fee (HK\$)
Full Rack <sup>1</sup>	15,000
Half Rack <sup>1</sup>	7,500
HSN <sup>2</sup> and HSTN	5,000
Cross Connect <sup>3</sup>	1,000
Timing Service - NTP or PTP	2,500
Timing Service - NTP + PTP	5,000
HSN <sup>2</sup> /HSTN port reconfiguration	2,500

#### Notes:

- The optional express provisioning service is subject to technical and will be confirmed upon acceptance of the order.
- <sup>1</sup> The express provisioning service for a full rack and a half rack is only applied for using standard power strips provided by HKEX.
- <sup>2</sup> HSN with corresponding application testing has been scheduled for Saturdays.
- <sup>3</sup> Cross Connect should handover prior to verification. Hosting Services cannot guarantee the readiness of service.

#### Your questions, answered.

We always welcome your suggestions and feedback on our services. Please do feel free to contact us on (852) 2211 6447 or email: [hssales@hkex.com.hk](mailto:hssales@hkex.com.hk) if you would like to know more about the enhancements.

**Thank you for your continued support.**