

香港交易所設備託管服務有限公司

(香港交易及結算所有限公司集團全資附屬成員機構)

HKEX HOSTING SERVICES LIMITED

(A wholly-owned member of the Hong Kong Exchanges and Clearing Limited Group)

客戶通告 SUBSCRIBER NOTICE

Subject: Fee Adjustment and New Rack Power Options
Enquiry: Hosting Business
Tel: (852) 2211 6447 or Email: hssales@hkex.com.hk
To: All Subscribers

HKEX Hosting Services has been proud of our track record of achieving 100 per cent service availability in power, cooling and HKEX markets connectivity since 2012.

From 1 January 2022, CLP has increased its power tariff by 5.8%. In order to maintain our service level under the current inflationary environment, HKEX Hosting Services fees will be adjusted accordingly as well, up 3% on average, effective on 1 May 2022 pursuant to Clause 12.9 of the Hosting Services Subscription Agreement. The adjustment of the Monthly Recurrent Fee will be reflected in your April Demand Note. You can see all updated services fees in Appendix (1) of the attachment.

It is worth noting that the last fee adjustments on all hosting service was back in 2015, and during the past seven years, CLP had increased its tariff by 1.9%, 2.0% and 3.5% in 2018, 2019 and 2020 respectively. HKEX Hosting Services had been absorbing all the cost increase to minimise the cost impact to our Subscribers.

Introducing new Rack Power Options

As well, to enhance our services and address the demand for more installed power strips for higher power density rack, the number of power strips bundled with new subscribed full rack of 6kVA and 8kVA power will be increased to two (2) pairs from 1 May 2022. For the newly offered full rack with 10kVA and 12kVA power, three (3) pairs of power strips will be bundled. We hope the new installments can support more sophisticated equipment that required higher power input.

Your questions, answered.

We always welcome suggestions and feedback, please do feel free to contact us on (852) 2211 6447 or email: hssales@hkex.com.hk if you would like to know more about the enhancements.

Thank you for your continued support.

Hosting Services

Information Technology Division

This circular has been issued in the English language with a separate Chinese language translation. If there is any conflict in the circulars between the meaning of Chinese words or terms in the Chinese language version and English words in the English language version, the meaning of the English words shall prevail.

Appendix (1) Hosting Service Fee Adjustment

Descriptions	One Time Fee (HK\$)		Monthly Recurrent Fee (HK\$)	
	Current	New	Current	New
Rack and Power				
Half Rack with 2kVA power	15,000	15,450	19,170	19,750
Half Rack with 3kVA power			27,380	28,210
Half Rack with 4kVA power			34,510	35,550
Express Provisioning Service for Half Rack	7,500	7,730	NA	NA
Full Rack with 4kVA power	30,000	30,900	38,340	39,500
Full Rack with 6kVA power	30,000	46,350 <i>Note 1</i>	54,760	56,410
Full Rack with 8kVA power			69,020	71,100
[New Offer] Full Rack with 10kVA power	NA	61,800 <i>Note 2</i>	NA	88,870
[New Offer] Full Rack with 12kVA power				106,640
Express Provisioning Service for Full Rack	15,000	15,450	NA	NA
Caged Full Rack with 4kVA power	30,000	30,900	47,920	49,360
Caged Full Rack with 6kVA power	30,000	46,350 <i>Note 1</i>	68,450	70,510
Caged Full Rack with 8kVA power			86,275	88,870
[New Offer] Caged Full Rack with 10kVA power	NA	61,800 <i>Note 2</i>	NA	111,080
Connectivity Service Offerings				
HKEX Service Network (HSN)				
Pair of 100M ports (primary + secondary)	10,000	10,300	6,330	6,520
Pair of 1G ports (primary + secondary)			15,810	16,290
Pair of 10G ports (primary + secondary)			31,620	32,570
Express Provisioning Service for HSN	5,000	5,150	NA	NA
HSN Virtual Port Service (waived for first Subscriber Customer)	NA	NA	6,330	6,520

Cross Connects (XCN)				
Cross connects (Fibre or UTP)	2,000	2,060	1,590	1,640
Express Provisioning Service for Cross Connect	1,000	1,030	NA	NA
Hosting Services Testing Network (HSTN)				
Pair of 100M ports (UTP)	10,000	10,300	6,330	6,520
Pair of 1G ports (UTP)			15,810	16,290
Express Provisioning Service for HSTN	5,000	5,150	NA	NA
Other Services				
Remote hands service (per hour rate)	1,500	1,550	NA	NA
HSN or HSTN port configuration	5,000	5,150	NA	NA
Express Provisioning Service for HSN or HSTN port configuration	2,500	2,580	NA	NA
Timing Service – Network Time Protocol (NTP)	5,000	5,150	3,170	3,270
Timing Service – Precision Time Protocol (PTP)			5,270	5,430
Express Provisioning Service for HSN or HSTN port configuration	2,500	2,580	NA	NA
Timing Service – Network Time Protocol (NTP) + Precision Time Protocol (PTP)	10,000	10,300	7,380	7,610
Express Provisioning Service for Timing Service (NTP or PTP)	5,000	5,150	NA	NA
Half Storage Unit (per month)	6,000	6,180	NA	NA
Quarter Storage Unit (per month)	3,000	3,090	NA	NA
Degaussing Service (per 20 hard drives)	2,500	2,580	NA	NA

Note 1: Two (2) pairs of power strips are bundled for 6kVA and 8kVA Full Racks and Caged Racks

Note 2: Three (3) pairs of power strips are bundled for 10kVA and 12kVA Full Racks and 10kVA Caged Rack

Appendix (2) Number of power strips bundled for rack subscription

Descriptions	Power Strip pairs per rack
Full Rack with 4kVA power	1
Full Rack with 6kVA power	2
Full Rack with 8kVA power	2
Full Rack with 10kVA power	3
Full Rack with 12kVA power	3
Caged Full Rack with 4kVA power	1
Caged Full Rack with 6kVA power	2
Caged Full Rack with 8kVA power	2
Caged Full Rack with 10kVA power	3