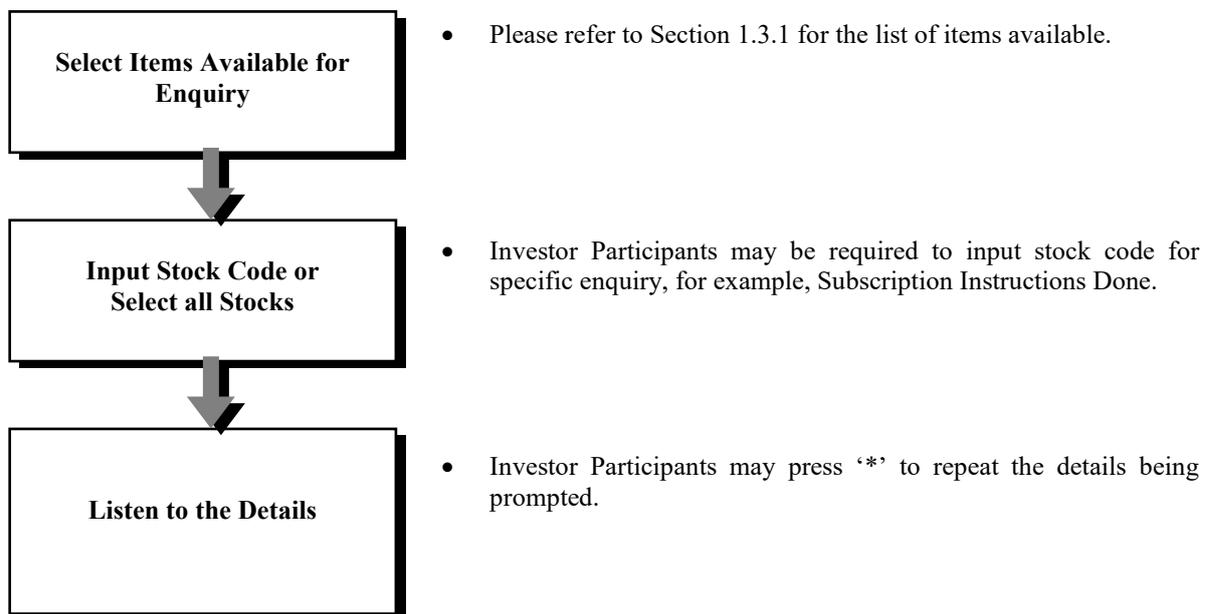


## 3.6 Online Enquiries and Statements

### 3.6.1 Online Enquiries

#### 3.6.1.1 CCASS Phone Operations Hotline

Investor Participants can online enquire about their Stock Balances, ISI Activities, Nominee Activities Done, Nominee Instruction Input Deadlines, ISI Money Obligations and Tender Activities via the CCASS Phone Operations Hotline.



### 3.6 Online Enquiries and Statements

#### Fast Track Function

Listed below is the fast track function for the enquiry functions in CCASS Phone Operations Hotline:

Function Name	Keystrokes to be entered in Main Menu
Enquire Stock Balance	2 <Stock Code><#> to enquire a specified stock <b>OR</b> 2# to enquire all stocks
Enquire Affirmed ISI	131 <Stock Code><#> to enquire a specified stock <b>OR</b> 131# to enquire all stocks
Enquire Self Input ISI	132 <Stock Code><#> to enquire a specified stock <b>OR</b> 132# to enquire all stocks
Enquire ISI Input by Intermediary	133 <Stock Code><#> to enquire a specified stock <b>OR</b> 133# to enquire all stocks
Enquire ISI Money Obligations	134
Enquire Subscription Instruction Done	33 <Stock Code><#> to enquire a specified stock <b>OR</b> 33# to enquire all stocks
Enquire Subscription Instruction Input Deadline	34 <Stock Code><#>
Enquire Election Instruction Done	412 <Stock Code><#> to enquire a specified stock <b>OR</b> 412# to enquire all stocks
Enquire Election Instruction Input Deadline	413 <Stock Code><#>
Enquire Voting Instruction Done	422 <Stock Code><#> to enquire a specified stock <b>OR</b> 422# to enquire all stocks
Enquire Voting Instruction Input Deadline	423 <Stock Code><#>
Enquire Tender Instruction Done	623 <Stock Code><#> to enquire a specified stock <b>OR</b> 623# to enquire all stocks
Enquire Tender Announcement	624
Enquire Tender Result	625 <Stock Code><#> to enquire a specified stock <b>OR</b> 625# to enquire all stocks

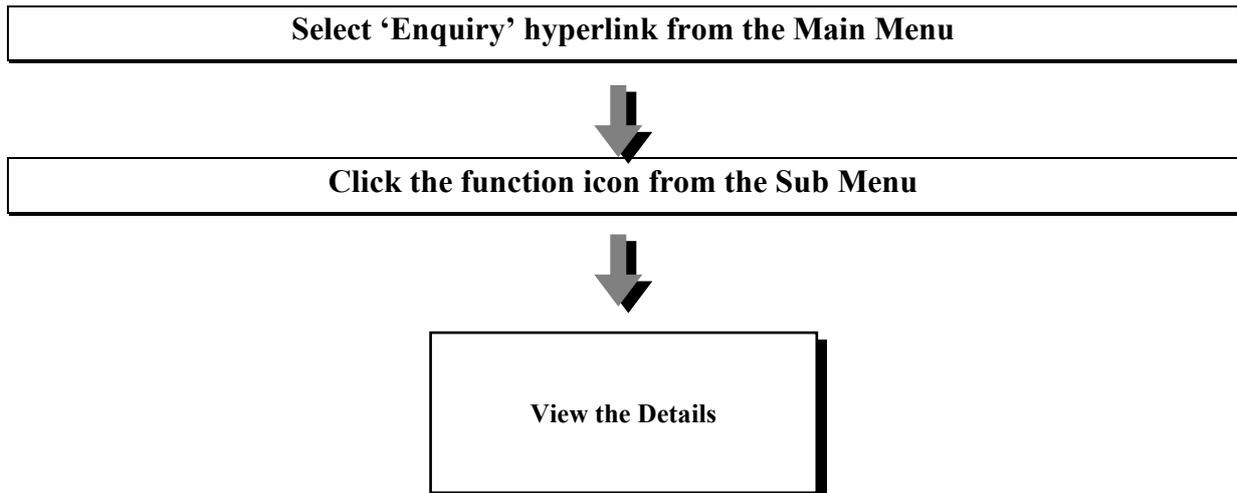
#### Important Notes :

- Investor Participants are suggested to enquire about Corporate Action Deadlines periodically to ensure that they can act promptly for any corporate actions in respect of their shareholdings.
- Investor Participants can strengthen the control of their account activities by using this Online Enquiry function in addition to the activity statements that will be sent to them on the next business day following a transaction.

### 3.6 Online Enquiries and Statements

#### 3.6.1.2 CCASS Internet System

Investor Participants can online enquire about their Stock Balance, Investor Settlement Instruction, Nominees Instructions and Tender Activities, ISI Money Obligation, Corporate Activities, Issuer Announcement, IP Statement, e-Cert Registration Details, Internet Account Profile and Terms & Conditions via the CCASS Internet System.



Investor Participants can online enquire the Tender Result from My Account Page

