



Stock Segregated Account - CCASS Internet System New User Registration Guide

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New User System Registration Procedure



New User System Registration Procedure

1. Open a browser, and enter the website address(<https://ssa.ccass.com>) in the browser address bar
2. Select 'New user registration' on the homepage

The screenshot shows the HKEX website homepage. The browser address bar is highlighted with a red box and a '1' in a blue circle, containing the URL <https://ssa.ccass.com>. The website header includes the HKEX logo and navigation links. A sidebar on the left contains links such as 'Delete Internet User ID', 'What is Stock Segregated Account with Statement Service?', and 'Frequently Asked Questions'. The main content area features a large banner with the text 'An additional way for investors to track their stockholdings' and a magnifying glass over a document. A red box with a '2' in a blue circle highlights the 'New user registration' link in the bottom navigation bar. Other elements include a 'Login' button and links for 'New User Registration' and 'Forget Password'.

- A designated Stock Segregated Account enables brokers and custodians to segregate an investor's stockholdings from their own and those of other investors.
- Investors do not need to handle stock movements themselves following the execution of buy and sell orders.
- Statement provided by HKSCC give investors an additional record of their stockholdings maintained by their brokers or custodians.



New User System Registration Procedure

3. Please refer to the “TERMS OF USE” , If you agree, select “I AGREE”



CCASS INTERNET SYSTEM TERMS OF USE

("TERMS OF USE")

Acknowledgement of the Terms of Use

Once you have logged onto the CCASS Internet System, you will be deemed to have read and accepted the Terms of Use. Hong Kong Securities Clearing Company Limited ("HKSCC") reserves the right, at its sole discretion, to vary these Terms of Use in any way and at any time without prior notice or liability to you and whether or not such variation comes to, or has been drawn to, your attention. By logging onto and/or continuing to use the CCASS Internet System, you specifically accept these Terms of Use. Reference to "these Terms of Use" shall mean the Terms of Use as may from time to time be varied as mentioned above.

Proper use of the Internet User ID and Internet User Password

You acknowledge that your registered Internet User ID(s) and Internet User Password(s) are strictly confidential and you shall not disclose them or cause them to be disclosed to any unauthorised third party under any circumstances. You shall take all necessary precautions to maintain the confidentiality of your Internet User ID(s) and Internet User Password(s).

You shall notify HKSCC immediately of any actual or possible unauthorised use of your registered Internet User ID or Internet User Password and shall confirm the same in writing immediately to HKSCC.

Right to modify or discontinue the CCASS Internet System

HKSCC reserves the right to modify or discontinue temporarily or permanently, services offered by or through the CCASS Internet System (or any part or feature thereof) at any time without notice.

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Disclaimers

You acknowledge that any use of or reliance upon any part of the CCASS Internet System shall be at your own risk. You further acknowledge that use of the CCASS Internet System is provided on an "AS IS, AS AVAILABLE" basis and without warranty of any kind including, without limitation, warranty with respect to the quality, performance or functionality (including without the limitation, the security features or measures) of the CCASS Internet System or with respect to quality, completeness, accuracy or reliability of the information available through or obtained from the CCASS Internet System. HKSCC excludes, to the full extent permissible by the laws of Hong Kong, all representations and warranties in connection with the content of the CCASS Internet System (whether implied or expressed) and excludes all liability (whether in tort, contract or otherwise) for any claim for any losses or damages of any kind (whether direct or indirect) whatsoever and howsoever arising from the use of or reliance upon the CCASS Internet System or the information available through or obtained from it. You expressly agree to the application of Hong Kong law to govern all matters howsoever arising between yourself and HKSCC.

You acknowledge that due to the unpredictable traffic congestion over the Internet and other reasons that are beyond the control of HKSCC, there may be delays in the transmission and receipt of instructions and other information and that this may result in delays in the execution and processing of instructions. You acknowledge and agree that there are risks of misunderstanding, errors in any communication or omission and that such risks shall be borne absolutely by you.

HKSCC shall not be responsible for delays in transmission, receipt, execution or processing of instructions due to the breakdown or failure of transmission of communication facilities, or any theft, destruction or unauthorized access to, or alteration of, instructions or any damage to your computer resulting from your accessing the CCASS Internet System or to any other cause beyond HKSCC's control.

You acknowledge that we cannot guarantee the security of communications transmitted via the Internet, other network communications facilities or any other electronic means and that consequently data, including e-mail, electronic communications and personal financial data, may be accessed by unauthorized third parties when communicated between you and HKSCC, or third parties, using the Internet, other network communications facilities or any other electronic means.

If, for any reason, the CCASS Internet System or any part of it is not capable of running as planned, including without limitation infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures or any other causes beyond the control of HKSCC, HKSCC reserves the right at its sole discretion to cancel, terminate, modify or suspend the CCASS Internet System or any part of it and excludes all liability for any loss suffered as a result of such cancellation, termination, modification or suspension.

This website does not contain and is not intended to contain an offer or solicitation for the purchase of any securities. The information provided in the web pages of the CCASS Internet System is for information purposes only.

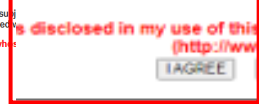
Neither HKSCC or any of its officers or employees has passed on or endorsed any of the ~~companies whose information is provided on the CCASS Internet System~~ or on any website linked to the CCASS Internet System. Advice from a securities professional is strongly advised.

You agree that all instructions received and services effected via the CCASS Internet System are subject to the CCASS Rules and Operational Procedures in effect from time to time. The Terms and Conditions, CCASS Rules and Operational Procedures are available for inspection at HKSCC's offices and for download via the CCASS Internet System. To report loss of e-Cert registered securities, please contact HKSCC's hotline on 2979-7888.

By clicking the "I AGREE" button below, I confirm that the information provided on this website is accurate and I consent to the processing of their personal data in accordance with the privacy policy statement on HKEX web site (<http://www.hkex.com.hk>).

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New User System Registration Procedure

4. Enter an 8 digits number CCASS Primary User ID
5. Enter 6-character CCASS Participant ID of your broker (e.g. C00088)
6. Input the 2-digit account number of SSA with Statement Service
7. Register the internet user ID and password*
8. Enter verification code
9. Click "SUBMIT"

HKEX
香港交易所

0121
2355

▶ HKEX Homepage

Stock Segregated Account with Statement Service
New User Registration

Notes:

1. Internet User ID must be 8 characters in length, comprising characters (A-Z; a-z) AND/OR digits (0-9).
2. Password must be 13 to 15 characters in length, in combination of characters (A-Z; a-z) AND digits (0-9).

CCASS Primary User ID Details	
CCASS Primary User ID	<input type="text"/>
Participant ID	<input type="text"/>
Stock Segregated Account Number	<input type="text"/>
Register Internet User ID	
Internet User ID	<input type="text"/>
Internet User Password	<input type="password"/>
Internet User Password (Re-confirm)	<input type="password"/>
Verification Code (Case Sensitive)	<input type="text"/>
Verification Code (Case Sensitive)	
	<input type="button" value="Refresh"/>
Please input verification code (Case Sensitive)	<input type="text"/>

*Use the way below to setup your user ID and password:



- Internet user ID: must be 8 characters in length, comprising characters (A-Z; a-z) AND / OR digits (0-9)
- Password: must be 13 to 15 characters in length, in combination of characters (A-Z; a-z) AND digits (0-9)

New User System Registration Procedure

10. Verify inputted information.

Including

- CCASS Primary User ID
- Participant ID
- Stock Segregated Account Number

11. If the information is correct, please enter the password of CCASS primary password and click “CONFIRM”

If the information is incorrect, please click “BACK” and correct the related information.



https://ssa.ccass.com/userid/suserid_reg_conf.asp

HKEX
香港交易所

0121
2155

HKEX Homepage

Stock Segregated Account with Statement Service

New User Registration

CCASS Primary User ID Details

CCASS Primary User ID

Participant ID

Stock Segregated Account Number

Register Internet User ID

Internet User ID

10

11

CCASS Primary User Password:

CONFIRM BACK

New User System Registration Procedure

12. After registering successfully, Internet User registration details will be shown

Saving the registration details is recommendable

13. Click “Continue”

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0121
2355

HKEX Homepage

Stock Segregated Account with Statement Service
New User Registration

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Your Internet User ID has been registered successfully as follows :

CCASS Primary User ID Details	
CCASS Primary User ID	
Participant ID	
Stock Segregated Account Number	

Register Internet User ID	
Internet User ID	

[Reminders on password](#)

For security, please note the following important points:

1. Do not disclose your password to anyone.
2. Do not write down or record the password without disguising it.
3. If you receive any email containing an embedded link, and requesting for your personal details, do not input any sensitive information that might provide access to your accounts.
4. If you have any query, please contact our Hotline for Stock Segregated Account on 2979-7333.

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CONTINUE

First-time System Log-in Procedure



First-time System Log-in Procedure

3. Enter Internet user ID and password

General Reminder:

Internet user ID: 8 characters in length

Internet user password: 13 to 15 characters in length, in combination of characters(A-Z; a-z) AND digits (0-9)

4. Then click “ENTER”

The screenshot shows the HKEX website interface. The header includes the HKEX logo and the text '香港交易所'. Below the header, there are navigation links for 'Delete Internet User ID', 'What is Stock Segregated Account with Statement Service?', and 'Frequently Asked Questions'. The main content area is titled 'Stock Segregated Account with Statement Service Login'. It contains a warning message: 'Unauthorised access and use are prohibited, HKEX reserves the right to take actions against offenders.' followed by a cybersecurity notice: 'For cybersecurity reasons, HKSCC recommends that you change your password periodically. Users must change their passwords at least every 90 days and the new password cannot be the same as any of the previous 5 passwords. The system will prompt you to update it at login when password is expired.' Below this is a consent statement: 'By clicking the 'Enter' button below, I confirm that the individual(s) whose personal data is disclosed in my use of this application consent to the processing of their personal data in accordance with the privacy policy statement on HKEX web site (http://www.hkex.com.hk).' A magnifying glass is positioned over the login form, which includes two input fields: 'Internet User ID' and 'Internet User Password', and an 'Enter' button. A red box highlights the entire login form area. A blue circle with the number '3' is placed to the right of the 'Internet User ID' field, and another blue circle with the number '4' is placed to the right of the 'Enter' button. At the bottom of the page, there are links for 'Login Tips', 'New User Registration', and 'Forgot Password'.

First-time System Log-in Procedure

The system re-directs to a new page
“Change CCASS Primary Password”

Must follow the below procedure to change
the current CCASS primary password

5. Enter current 8 digits number primary password (obtained after opening participant account)
6. Enter **new** CCASS primary password and double-check to re-confirm
7. Enter verification code (case sensitive)
Click “Refresh” to update verification code and input the code
8. Then click “CHANGE”

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0121
2355
HKEX Homepage

Stock Segregated Account with Statement Service
Change CCASS Primary Password

Note: Password must be 8-digits (0-9) in length.
New password cannot be the same as any of last 12 passwords.
This password is used to link your CCASS Primary User Account to your Internet User Account.

CCASS Primary User ID
Current CCASS Primary Password
New CCASS Primary Password
New CCASS Primary Password (Re-confirm)

Verification Code (Case Sensitive)
35yYK7
Refresh

Please input verification code (Case Sensitive)

CHANGE CLEAR CANCEL

5
6
7
8

See Notes



First-time System Log-in Procedure

9. Click “OK” after changing successfully



The screenshot displays the HKEX (Hong Kong Exchange) system interface. At the top, the HKEX logo and the Chinese characters '香港交易所' are visible. Below this, there is a navigation bar with a link to 'HKEX Homepage'. A 'System Message' section is highlighted, containing the text: 'Your CCASS Primary Password has been changed successfully.' Below the message, there is a red-bordered 'OK' button. A blue circular callout with the number '9' is positioned over the 'OK' button, indicating the step to be taken.

First-time System Log-in Procedure

10. System re-directs to the Internet system homepage

The screenshot displays the HKEX internet system homepage. The header includes the HKEX logo and the text '香港交易所'. Below the header, there are navigation links for 'HKEX Homepage', 'SSA Homepage', and 'CCASS Primary User ID:'. A message states 'Your last logon was on 18 May 2026 at 14:59:16'. The main content area features a section titled 'Stock Segregated Account with Statement Service' with a 'Broadcast Message' table. The table has columns for 'Date', 'Reference Number', and 'Subject', and a 'Number of New Message(s)' column. The table contains one row of data. Below the table, there is a section for 'If you have any enquiry or comment, you may seek assistance or contact us by:' followed by three numbered options. A notice about system maintenance is also present, with a table showing 'Scheduled Day' and 'Expected Downtime'.

Navigation Menu:

- 繁體 | 简体
- HKEX Homepage
- SSA Homepage
- CCASS Primary User ID:

Your last logon was on 18 May 2026 at 14:59:16

Stock Segregated Account with Statement Service

Broadcast Message

Please select a subject for details

Date	Reference Number	Subject	Number of New Message(s)
2024-08-16	00002	Pen test case broadcast message for SSA	0

If you have any enquiry or comment, you may seek assistance or contact us by:

- 1) contacting CCASS Participants; or
- 2) calling our Hotline for Stock Segregated Account at 2979-7333 to talk to one of our customer service representatives during office hour; or
- 3) visiting our Frequently Asked Questions section;

In order to provide better service to our customers, we perform system upgrade and maintenance regularly (please refer to timetable below).

During the scheduled period, CCASS internet services will not be available. Should there be any inconvenience caused, please accept our sincere apologies.

Scheduled Day	Expected Downtime
Mondays to Saturdays & Public Holidays	05:00 to 06:00
Sundays	00:00 to 07:00

