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通告 CIRCULAR

Subject: **Installation of Google Chrome Browser for HKATS Online and HKATS Risk Functions**

Enquiry: **HKATS Hotline¹ 2211-6360 / Email: HKATSSupport@hkex.com.hk**

Reference is made to the circular dated 30 October 2023 (Ref. No: [OPS/CS/008/23](#)) in relation to the download and upgrade of Google Chrome browser version for HKATS Online and HKATS Risk Functions. Exchange Participants (“EPs”) should note that they can install **the Google Chrome browser version 119.0.6045.106 (“the Specified Version”)** to their HKATS Online and HKATS Risk Functions **starting from Monday, 27 November 2023.**

Although Google provides new Chrome browser versions from time to time, EPs are strongly recommended to install the Specified Version at their PCs for HKATS Online and HKATS Risk Functions. HKEX will only base on the Specified Version for trouble shooting for any HKATS Online and HKATS Risk Functions related issue. Notwithstanding EPs are still able to connect to HKATS Online and HKATS Risk Functions using the older version (i.e. version **113.0.5672.64**) if they are not able to install the Specified Version as scheduled. Please note that HKEX’s trouble shooting services may not be a full functional support if EP is using Chrome browser versions other than the Specified Version.

EPs are highly recommended to coordinate with their IT teams and/or system vendors for necessary preparation. For any enquiries, please send email to HKATSSupport@hkex.com.hk.

¹ All calls to the HKATS hotline would be recorded. Please refer to the following link for HKEX privacy policy statement: https://www.hkex.com.hk/Global/Exchange/Privacy-Notice?sc_lang=en

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