



HKEX Data Marketplace

User Guide

Version: 4.0

9 Sep 2026

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Versions

#	Publication Date	Version
1.0	18 Dec 2024	First issue
2.0	10 Apr 2025	Major updates by section: • Section 2 Data Catalog: Added Section 2.1 Data product page. • Section 2.2 New user registration: Updated with new registration process. • Section 2.3 Signing in and signing out: Added additional information on menus. • Section 2.4.2.1 Checkout – Address: Revised to pre-populated user registration information. • Section 2.4.2.3 Checkout – Delivery: Updated Delivery Destination setup options. • Section 3 Settings: Added 3.2 User Settings. • Section 4 My Account: Added data download information under 4.3 My Data; added 4.4 My Subscriptions. • Updated screenshots with the latest Data Marketplace interface across all sections.
3.0	1 Dec 2025	Major updates by section: • Terms and Conditions acceptance: Changed from registration-based to order-based. Corresponding instructions were added under 2.4.2 Checkout. • Section 2.3 Signing in and signing out: Added remarks for password requirements and account lockout policies. • Section 2.4.2 Checkout: Updated checkout process upon the introduction of more payment options.

		Updated screenshots and navigation instruction with the latest Data Marketplace interface across all sections.
4.0	9 Sep 2026	Major updates by section: Section 3.1 Data Delivery Destinations: Added support for configuring an additional email address for data deliveries that is different from the user's registered account email address. Section 3.1 Data Delivery Destinations, Section 4.3 My Data and Section 4.4 My Subscriptions: Updated screenshots to reflect the latest user interface, including the display of Delivery Destination names. Section 5 Supported Browsers and Operating Systems: Added minimum supported browser and operating system versions for accessing HKEX Data Marketplace.

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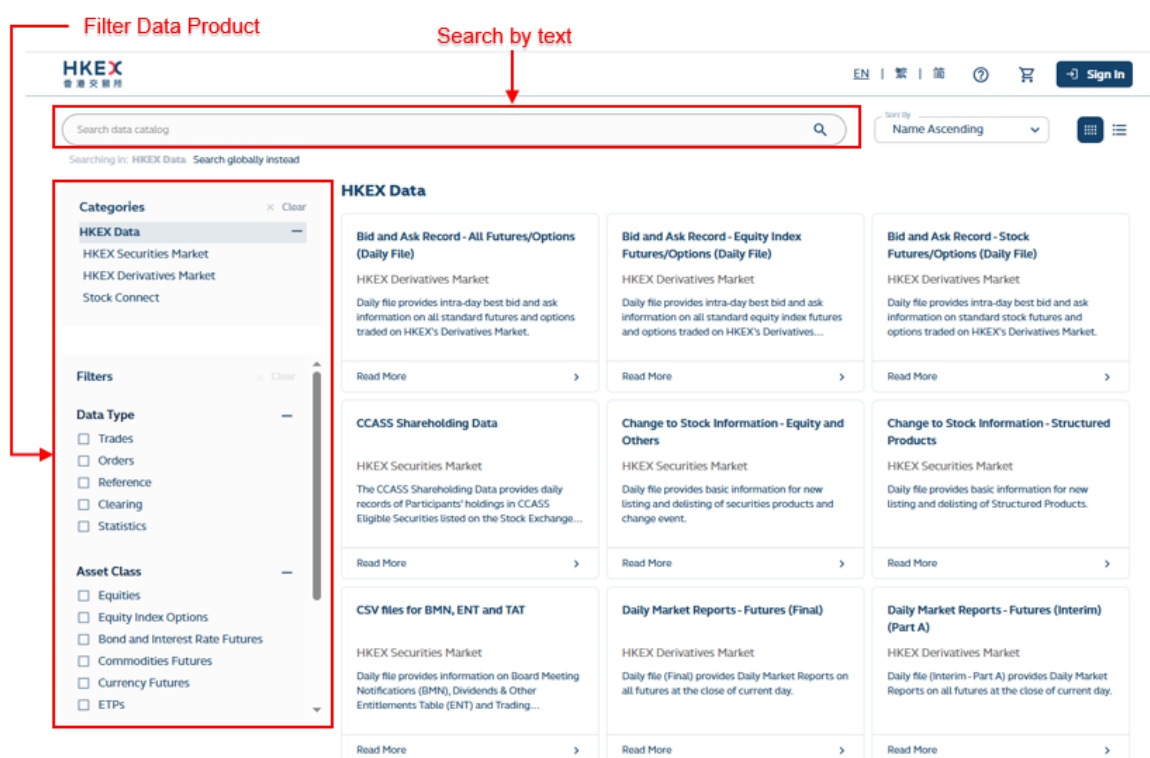
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1 Overview

HKEX Data Marketplace is a web-based platform that will give all clients direct access to HKEX's historical data products. This user guide is written to enable users to make full and efficient use of the HKEX Data Marketplace, it aims to provide guidance on the Data Catalog, Account Management, Check Out and Data Download process.

2 Data Catalog

The Data Catalog is the default landing page for Data Marketplace. This screen allows users to browse the data products available in the data catalog and sign in to access the full functionalities.



Users can use the search box to find data products which are related to the term they are searching for and/or filter the products which match their requirements using the navigation panel on the left.

Click on a data product and view detailed information about that data product.

2.1 Data product page

The data product page provides the **Product Overview**, **Description**, **Technical Details**, **Usage Terms** and **Licensing Options** of a data product. It also allows user to access the **Download** feature for licensed data product.

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EN | 繁 | 簡 | 购物车 | Sign In

Data Catalog / HKEX Data / HKEX Securities Market

Historical Full Book - Securities Market (CSV Format)

HKEX

Daily file provides information on every order and trade recorded on the HKEX's Main Board and GEM stocks in CSV format.

[Licensing Options →](#)

Product Overview:

Asset Classes	Equities, ETPs, REITs, Warrants, CBBCs, Debt Securities
Category	HKEX Securities Market
Coverage	HKEX Main Board, HKEX GEM
Data Type	Trades, Orders
Date Range	03/01/2022 - 01/12/2025
Delivery Time	normally at around 10:00 p.m. HKT (UTC+08:00) on T
Issue Basis	Daily
Format	csv
Dataset Code	CFBC
Last Updated	01/12/2025
Delivery Method	Download Email API

Description | Technical Details | Usage Terms

Data contents:
Stock code, order information (add order, modify order and delete order) and trade information (transaction time, traded price and quantity, etc. of new trade and trade cancellation).

Stock coverage:
All stocks tradable on the Main Board and GEM including ordinary and preference shares, equity warrants and derivatives warrants, etc.

For additional technical information and product history, please contact us.

2.1.1 Licensing Options

Click the **Licensing Options** button at the top of the page to navigate to the license options section.

Select license option:

Historical Data HKD 200,000.00

Start Date: Jan 2022 End Date: Apr 2025

Add to cart HKD 5,000.00/month

Subscription - 3 Months HKD 15,000.00

Start Date: 01 Apr 2025

Add to cart HKD 5,000.00/month

Subscription - 6 Months HKD 30,000.00

Start Date: 01 Apr 2025

Add to cart HKD 5,000.00/month

Subscription - Annual (15% discount) HKD 51,000.00

Start Date: 01 Apr 2025

Add to cart HKD 4,250.00/month

The license options allow users to license different ranges of historical data products or subscribe to data products on an on-going basis for different periods of time.

The following license options are available:

Historical Data

- **Pre-selected period** – this allows the users to access a pre-selected historical date range of data product.

- **Flexible period** – this allows the users to flexibly specify the historical date range of data product.

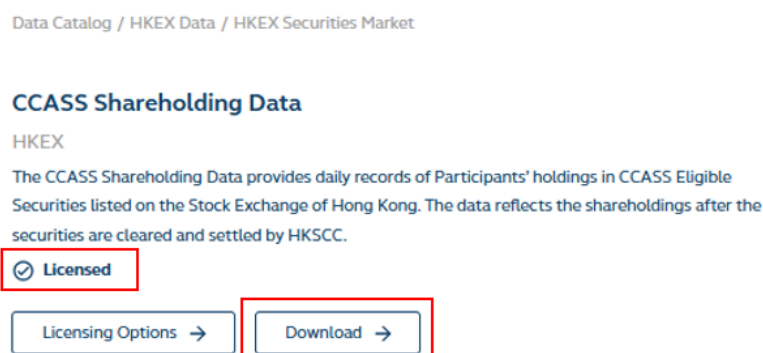
Subscriptions

- **Pre-selected period** – this is a subscription for a pre-selected period such as 3 months, 6 months or annually. The data product subscriber is charged for the full amount at the beginning of the subscription period. User can select the subscription to commence from the current month, next month or the month after next.

Note: If users are interested to purchase data for the current month or a specific period not listed under the licensing options, please contact us at datamarketplace@hkex.com.hk.

2.1.2 Downloading Data

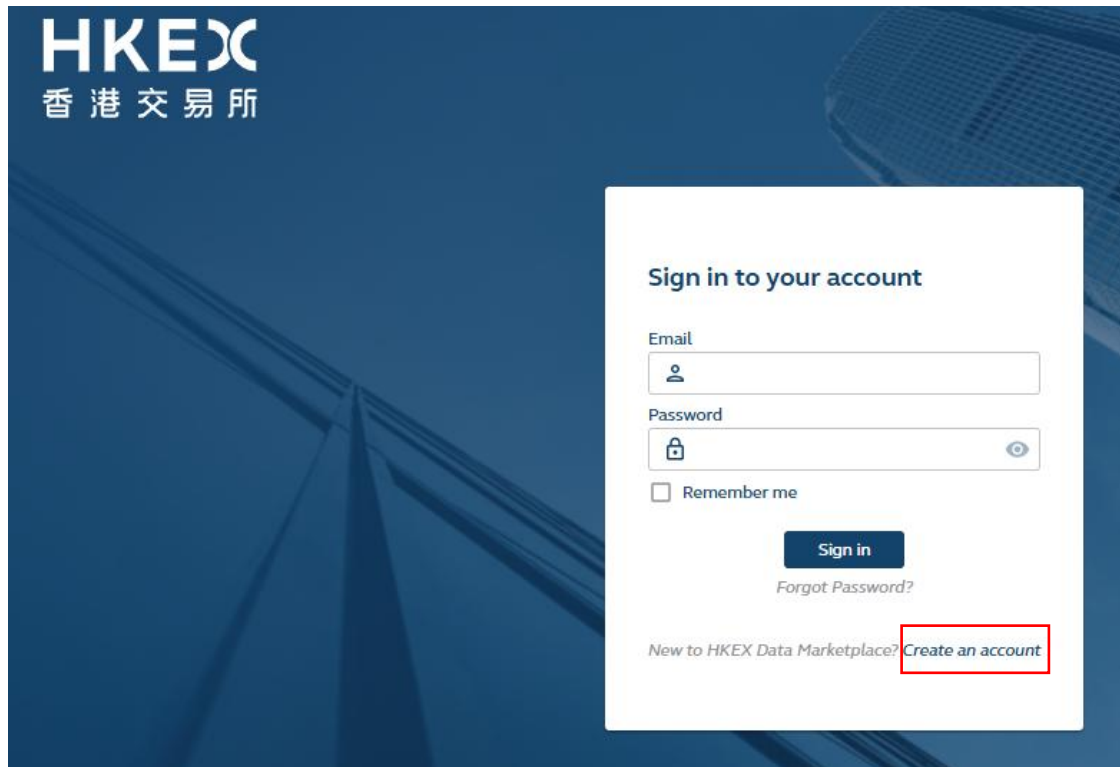
Data product which signed-in users have licensed will display a **Licensed** flag on the product page and the **Download** button will also be available:



For detailed information on the **Download** function, please refer to the guide provided for **Download Data** pop up under [Section 4.3 My Data](#).

2.2 New user registration

To create a new user account click **Sign In** on the top right menu and then click on the **Create an account** link in the sign in screen.



The image shows the HKEX Data Marketplace sign-in and account creation page. The HKEX logo (香港交易所) is in the top left. The main heading is "Sign in to your account". Below it are input fields for "Email" and "Password", each with an icon (person and lock respectively). There is a "Remember me" checkbox. A dark blue "Sign in" button is present, along with a link "Forgot Password?". At the bottom, there is a link "New to HKEX Data Marketplace? Create an account" which is highlighted with a red rectangle.

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Sign in to your account

Email

Password

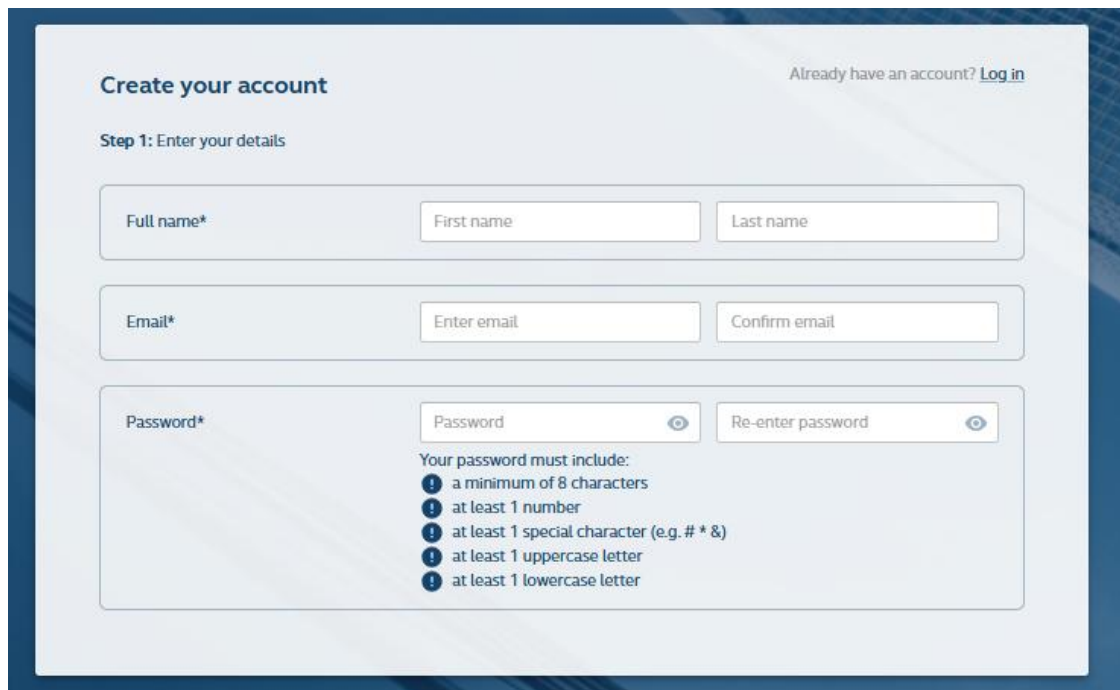
☐ Remember me

Sign in

[Forgot Password?](#)

New to HKEX Data Marketplace? [Create an account](#)

User will be taken to the account creation page to enter user details, provide account type information, and Data and Marketing Preferences.



The image shows the "Create your account" page. It has a heading "Create your account" and a link "Already have an account? Log in". Below the heading is "Step 1: Enter your details". The form has three main sections: "Full name*" with "First name" and "Last name" fields; "Email*" with "Enter email" and "Confirm email" fields; and "Password*" with "Password" and "Re-enter password" fields. Below the password fields is a list of requirements: "Your password must include:" followed by four bullet points: "a minimum of 8 characters", "at least 1 number", "at least 1 special character (e.g. # * &)", and "at least 1 uppercase letter".

Create your account

Already have an account? [Log in](#)

Step 1: Enter your details

Full name*

First name

Last name

Email*

Enter email

Confirm email

Password*

Password

Re-enter password

Your password must include:

- ! a minimum of 8 characters
- ! at least 1 number
- ! at least 1 special character (e.g. # * &)
- ! at least 1 uppercase letter
- ! at least 1 lowercase letter

Step 2: Select account type: Business, Academic or Personal and complete the form

Account Type* Business ☒ Academic ☐ Personal ☐

Company Name*

Address 1*

Address 2

City* State / Province

Country* Postcode

Data and Marketing Preferences

☐ I do not wish to receive information about HKEX's and its affiliates' financial services and information services.

☐ I do not wish to undertake any transfer of my name and contact details to your affiliates for the purposes of receiving information from them about their financial services and information services.

By clicking "Create an account", I consent to the processing of my personal data in according with the [Privacy Policy Statement](#)

Create an account →

Once user has provided registration details and clicked the **Create an account** button, an email with a verification link (valid for 1 day) will be sent to the registered email. If the link is expired, user will need to Sign in again to trigger another verification link.

Clicking the verification link will complete the email verification process and take the user back to the site.

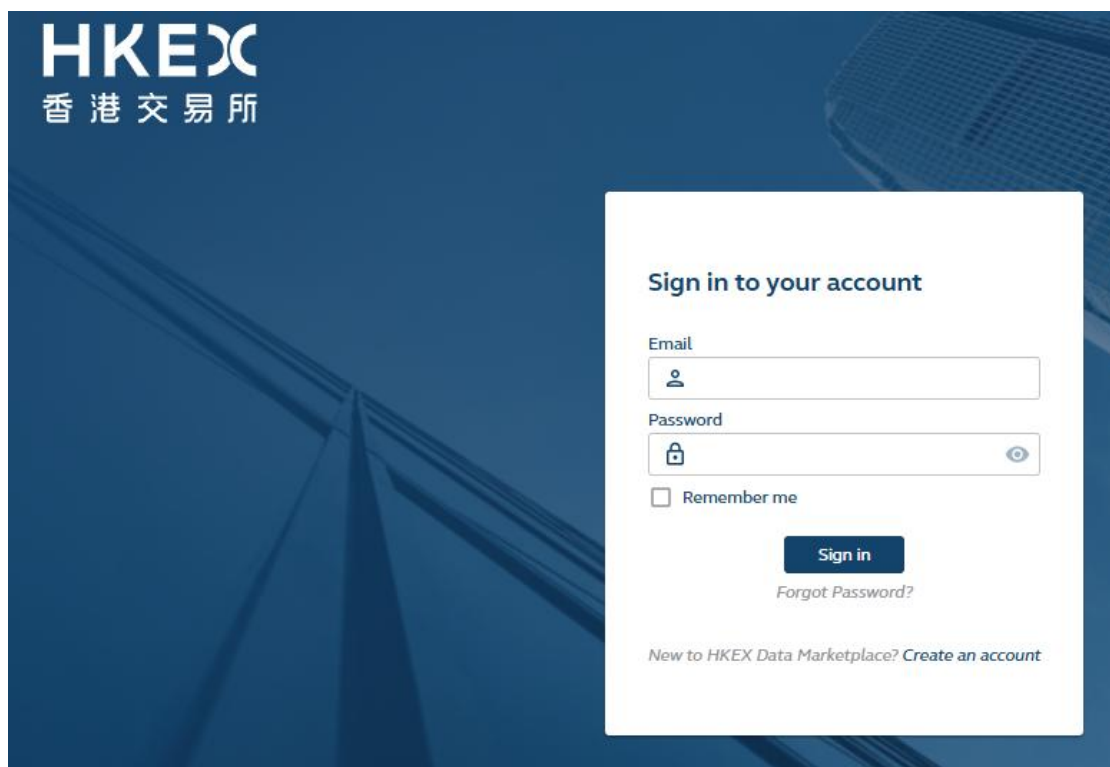
Note: Users who have registered prior to 10 Apr 2025 will be prompted to update additional information which was not available in previous Data Marketplace version upon next login, including Account Type, address information, as well as Data and Marketing Preferences.

2.3 Signing in and signing out

Go to the site and click the **Sign In** button on the top account menu bar.



Enter email and password and click **Sign in**.



If the signing in is successful, the Data Catalog page will be displayed.

If incorrect credentials were entered, user will be prompted to try again. After five consecutive incorrect login attempts, the account will be locked for 30 minutes. The lockout period will increase by 30 minutes for every five incorrect login attempts. Please contact the Data Marketplace Helpdesk at datamarketplace@hkex.com.hk for any issues.

To reset password, click on the “**Forgot Password?**” link below the Sign in button and follow the instructions. The new password must differ from the previous five passwords.

Signed-in users will see the following menus in the top menu bar:

- **Help** – provides contact details for Product Queries and Technical Support.
- **Settings** – access **Data Delivery Destinations** and **User Settings**.

- **Data Delivery Destinations:** select **Default Delivery Destinations**, add and manage delivery destinations
- **User Settings:** adjust the maximum size of an extract file for data request and turn on/off subscription email notification

Please refer to [Section 3 Settings](#) for further information.

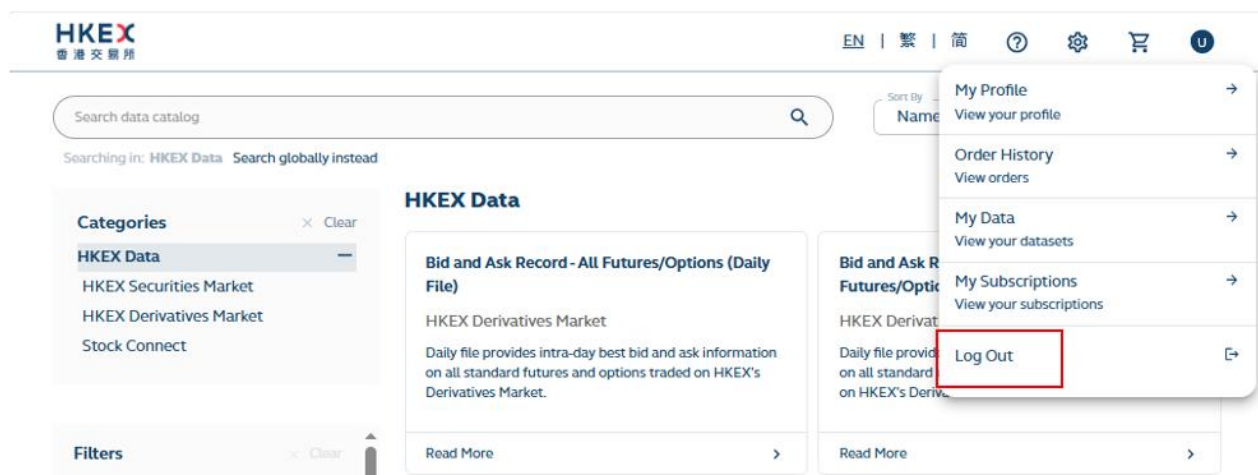
- **My Account** – access account related information including **My Profile**, **Order History**, **My Data**, **My Subscriptions**, as well as the ability to **Log Out** of the account.
 - **My Profile:** view registered account details.
 - **Order History:** view the history of orders placed.
 - **My Data:** view and access the data products user has been licensed with.
 - **My Subscriptions:** view subscriptions and configure Delivery Destination for each subscription.

Please refer to [Section 4 My Account](#) for detailed information.

- **My Cart** – view any items in the shopping cart.

To return to the home page, click **HKEX Logo** on the top navigation menu bar.

To exit the session, click **My Account** on the top menu and then click **Log out** from the dropdown menu.



2.4 Cart & Checkout

The cart and checkout process allow users to select and submit an order for data products from Data Catalog. The checkout allows the user to provide their details and specify payment and delivery options.

2.4.1 Shopping Cart

2.4.1.1 Adding items to the cart

To add an Item to the cart, go to the data product and navigate to the licensing options section, select the period and click **Add to cart**. Added product will show as **Added**.

Select license option:

The screenshot displays the 'Select license option' section with four licensing options:

- Historical Data**: Price HKD 200,000.00. Start Date: Jan 2022, End Date: Apr 2025. Button: Add to cart (highlighted with a red box).
- Subscription - 3 Months**: Price HKD 15,000.00. Start Date: 01 Apr 2025. Button: Added (highlighted with a red box).
- Subscription - 6 Months**: Price HKD 30,000.00. Start Date: 01 Apr 2025. Button: Add to cart.
- Subscription - Annual (15% discount)**: Price HKD 51,000.00. Start Date: 01 Apr 2025. Button: Add to cart.

Each option also shows a monthly fee: HKD 5,000.00/month for the first three options and HKD 4,250.00/month for the annual subscription.

2.4.1.2 Viewing the cart

To view the contents of the shopping cart, click on the **My Cart** button in the top menu.



User will be taken to the cart page which will show all the items in the cart. User may remove items by clicking on the delete icon and empty the cart by clicking Clear Cart. User may also adjust the subscription period and start date.

Click on the **Secure Checkout** to start the checkout process. User will be redirected to **Sign In** page if not yet signed in.

If a promo code is available, enter the code in **My Cart**. Promo codes cannot be applied once checkout begins.

My Cart

2 Items

CCASS Shareholding Data (English + Chinese)	> HKEX Securities Market		HKD 180,000.00
	> Subscription - Annual		
	> Starts on 01 Sep 2026		
Historical Full Book - Securities Market (CSV Format)	> HKEX Securities Market		HKD 10,000.00
	> Historical Data		
	> Jul 2026 - Aug 2026		
< Return to Data Catalog		x Clear Cart	

Cart Summary

Subscription ^ **HKD 180,000.00**

CCASS Shareholding Data (English + Chinese)

- > Subscription - Annual HKD 180,000.00
- > Starts on 01 Sep 2026

Historical ^ **HKD 10,000.00**

Historical Full Book - Securities Market (CSV Format)

- > Historical Data HKD 10,000.00
- > Jul 2026 - Aug 2026

Promo Code

Apply

Total **HKD 190,000.00**

Accepted Payments



Secure Checkout

2.4.2 Checkout

The checkout is a 4-step process:

1. Account Details
2. Payment Method
3. Order Status
4. Delivery

2.4.2.1 Checkout – Account Details

The account details screen will pre-populate user's registered account type and address information.

Data Catalog > Cart > Checkout

Step 1 Account Details Step 2 Payment Method Step 3 Order Status Step 4 Delivery

Checkout | Account Details

Account Type *

Business ☒ Academic ☐ Personal ☐

Full Name *

user registered First Name user registered Last Name

Company Name *

user registered Company Name

Address Line 1 *

user registered Address 1

Address Line 2

user registered Address 2

City *

user registered City

Country *

user registered Country

State/Province

user registered State/ Province

Postcode

user registered Postcode

[← Go back to My Cart](#)

Cart Summary

Subscription ^ **HKD 180,000.00**

CCASS Shareholding Data (English + Chinese)

- > Subscription - Annual HKD 180,000.00
- > Starts on 01 Sep 2026

Historical ^ **HKD 10,000.00**

Historical Full Book - Securities Market (CSV Format)

- > Historical Data HKD 10,000.00
- > Jul 2026 - Aug 2026

Promo Code Apply

Total **HKD 190,000.00**

Accepted Payments

View and confirm the Cart Summary, click **Proceed to Payment** to proceed to the payment.

2.4.2.2 Checkout – Payment Method

Currently, four types of payment methods are available. Some options may appear greyed out if not supported for the specific transaction, for example, when the order amount exceeds the allowed transaction limit.

- Bank Transfer
- Credit Card
- PayPal

User must accept the [Terms and Conditions](#) to proceed.

Data Marketplace User Guide

Data Catalog > Cart > Checkout

Step 1 Account Details

Step 2 Payment Method

Step 3 Order Status

Step 4 Delivery

Checkout | Payment Method

Please select a payment method:

☒ Bank Transfer 



☐ Credit Card 

☐ HK FPS QR Code 

☐ PayPal 

For Visa or Mastercard, payment is available via PayPal.

The greyed-out payment methods are not supported for this transaction. Please select an alternative payment method to proceed.

[← Go back to Account Details](#)

Cart Summary

Subscription ▼ HKD 180,000.00

Historical ▼ HKD 10,000.00

Promo Code

Total HKD 190,000.00

☐ I accept the [terms and conditions](#).



datamarketplace@hkex.com.hk

Terms and Conditions

We, the subscriber, understand that by subscribing to HKEX Data Products, we agree to be bound by the terms and conditions set out below.

1. HKEX DATA PRODUCTS

HKEX Data Products comprises all historical data products and reference data available for subscription from HKEX Information Services Limited ("HKEX-IS") in digital form as listed from time to time on the Historical Data section of Hong Kong Exchanges and Clearing Limited's ("HKEX") website.

2. PROPRIETARY INTEREST

We understand and acknowledge that we have no entitlement to any proprietary rights including without limitation rights of copyright in the subscribed data products (including third party content, if any), which rights are owned by or licensed to HKEX-IS/the relevant company within HKEX group or owned by the third party content providers, as the case may be.

3. REDISTRIBUTION PROHIBITED

We shall not, in whatever form, reproduce, distribute, retransmit or disseminate, or otherwise permit any parties to reproduce, distribute, retransmit or disseminate all or any part of HKEX Data Products.

4. SERVICE DISCONTINUANCE OR MODIFICATION

HKEX-IS may, with or without notice to us, (1) discontinue its provision of all or any HKEX Data Products; (2) modify the means or format by which it provides HKEX Data Products; and (3) change or eliminate information contained in HKEX Data Products; whether or not any such discontinuance, modification, change or elimination would require us to make any changes in our equipment or would adversely affect our business. In case of discontinuation by HKEX-IS, we understand that HKEX-IS will refund to us any prepaid amounts in respect of undelivered compact diskettes.

5. DATA NOT GUARANTEED

HKEX-IS, its holding companies and/or any subsidiaries of such holding companies do not guarantee the timeliness, accuracy or completeness of the information provided in HKEX Data Products and accept no liability (whether in tort or contract or otherwise) for any loss or damage arising from any delay, inaccuracies or omissions.

6. CHANGES TO THE TERMS AND CONDITIONS

HKEX-IS reserves the right to make changes to the terms and conditions at any time.

Click **Place Order** to submit the order.

Data Catalog > Cart > Checkout

Step 1 Account Details

Step 2 Payment Method

Step 3 Order Status

Step 4 Delivery

Checkout | Payment Method

Please select a payment method:

☒ Bank Transfer 

☐ Credit Card 

☐ HK FPS QR Code 

☐ PayPal 

For Visa or Mastercard, payment is available via PayPal.

The greyed-out payment methods are not supported for this transaction. Please select an alternative payment method to proceed.

[← Go back to Account Details](#)

Cart Summary

Subscription  HKD 180,000.00

Historical  HKD 10,000.00

Promo Code

Total HKD 190,000.00

☒ I accept the [terms and conditions](#).

 Place Order

2.4.2.3 Checkout – Order Status

Once an order is successfully placed, an order confirmation email will be sent to the registered email address. Users can also view the order ID and a detailed summary on the **Order Status** page. If the user opts for bank transfer, the corresponding instruction will be displayed as well.

Click **Continue** to proceed.

Data Marketplace User Guide

Data Catalog > Cart > Checkout

Step 1 Account Details

Step 2 Payment Method

Step 3 Order Status

Step 4 Delivery

Checkout | Order Status

Thank you for your order.
Your Order ID is D2603231

An order confirmation will be sent to your email address shortly.

Please refer to below bank transfer details to complete your purchase:

Bank Transfer Details

Name of Bank: The Hongkong and Shanghai Banking Corporation Limited

Bank Code: 004

Account Number: 500-478789-001

Account Name: Hong Kong Exchanges and Clearing Limited

Bank Address: 1 Queen's Road Central, Hong Kong

Swift Code: HSBCHKHCHK

- Payment via direct deposit/bank transfer should be in Hong Kong Dollars, kindly be reminded that all bank charges (including interbank charges) incurred must be borne by subscriber. Please settle all bank charges separately with your bank so as to make sure that the exact order amount will be credited to our bank account.
- This order will be processed upon the receipt of full payment. Please make payment with bank remittance returned by email to datamarketplace@hkex.com.hk within 14 working days. No further receipts/demand notes will be issued, please take this Order Confirmation for record.

If you have any queries on your order, please contact us at datamarketplace@hkex.com.hk. Please quote the Order ID in all your correspondence with us.

Your Cart Summary

CCASS Shareholding Data (English + Chinese)

Subscription

- > HKEX Securities Market
- > Subscription - Annual
- > Starts on 01 Sep 2026

HKD 180,000.00

Historical Full Book - Securities Market (CSV Format)

Historical

- > HKEX Securities Market
- > Historical Data
- > Jul 2026 - Aug 2026

HKD 10,000.00
Available in Custom Select

Total Due

HKD 190,000.00

Continue

2.4.2.4 Checkout – Delivery

User will be taken to the **Delivery** page where the user is able to specify the **Delivery Destination** for the order. User can choose to **Set Up Later** or **Submit** their delivery preferences to proceed.

User can **Configure New Delivery Destination** by clicking the **Add new delivery destination** button. To configure the delivery destination for each product separately, deselect **All datasets in this order to be delivered to the same destination**.

Data Marketplace User Guide

Data Catalog > Cart > Checkout

Step 1 Account Details

Step 2 Payment Method

Step 3 Order Status

Step 4 Delivery

Checkout | Delivery

To ensure seamless delivery of your data, please complete **Step 4 confirm your delivery preferences**.

If you require any support or have inquiries about your order, please reach out to us at datamarketplace@hkex.com.hk.

Please reference your Order ID: D2603231 in all correspondence

Configure New Delivery Destination

If your desired Delivery Destination is not available in the dropdown, please select 'Add new delivery destination' to configure it.

[Add new delivery destination](#)

Set up Delivery Destination for your data products

Choose your delivery destination for your purchased datasets.



All datasets in this order to be delivered to the same destination

Delivery Destination *

CCASS Shareholding Data (English + Chinese)

Subscription

Delivery Destination *

Historical Full Book - Securities Market (CSV Format)

Historical

Delivery Destination *

[Set up later](#)

[Submit](#)

Note:

- For Subscriptions, if no delivery destination is specified, the data will be sent to the **Default Delivery Destination** under **Settings** - [Section 3.1 Data Delivery Destinations](#). User can manage delivery destinations per subscription via **My Subscriptions** under **My Account** after the order is fulfilled. Please refer to [Section 4.4 My Subscriptions](#) for further details.



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[Go to Data Catalog](#)

[Settings](#)

Data Delivery Destinations

User Settings

Data Delivery Destinations

Select your default delivery destination from the dropdown list. If you want to add more destinations, you can do so by clicking the "Add Delivery Destination".

SFTP File Transfer is also supported. Please refer to the [FAQ](#) page or contact us for further details.

Default Delivery Destination

Default Delivery Destination

Email - user registered email address

[Save](#)

[Add Delivery Destination](#)

AWS S3

AWS S3

[Edit](#)

[Delete](#)

- For historical data, the data delivery will not be automatically triggered unless a delivery destination is specified. If the user chooses to **Set Up Later**, please visit **Order History** under **My Account** to complete the setup.

My Profile Order History My Data My Subscriptions					
Order ID Search	Order Status Filter By	Order Date Date	Total		Actions
D2603232	Complete	03/09/2026	HKD 190,000.00		...
D2603231	Pending Bank Transfer	03/09/2026	HKD 190,000.00		...
Product	Category	License Type	Date Range	Delivery Destination	Delivery Status
CCASS Shareholding Data (English + Chinese)	HKEX Securities Market	Subscription	01/09/2026 - 31/08/2027	Destination Not Set	Pending
Historical Full Book - Securities Market (CSV Format)	HKEX Securities Market	Historical	01/07/2026 - 31/08/2026	Destination Not Set	Pending

[→ Set Delivery Destination](#)

3 Settings

The settings screens can be accessed by clicking on **Settings** in the top right menu.

3.1 Data Delivery Destinations

Data Delivery Destinations include the following features:

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Settings

Go to Data Catalog

Data Delivery Destinations

User Settings

Data Delivery Destinations

Select your default delivery destination from the dropdown list. If you want to add more destinations, you can do so by clicking the "Add Delivery Destination".

SFTP File Transfer is also supported. Please refer to the FAQ page or contact us for further details.

Default Delivery Destination

Default Delivery Destination

Email - user registered email address

Save

⊕ Add Delivery Destination

AWS S3

AWS S3

Edit Delete

Default Delivery Destination – user's primary delivery destination preference for data download request.

Note: The *Manual download* option is intended for users who opt out of receiving daily subscription delivery links via email or AWS S3, and instead prefer to download files manually from the platform. Users who have already set up SFTP delivery will continue to receive their daily subscription files via SFTP automatically. Selecting *Manual Download* will not affect existing SFTP delivery arrangements.

Add Delivery Destination - Add a new delivery destination for data delivery, including an additional email address or a cloud delivery destination. The registered account email address is configured as a delivery destination by default.

Create New Delivery Destination ×

Delivery destination type
Choose data source from the dropdown.

Select Destination Type

Select Destination Type

AWS S3

Email

Complete your delivery configuration
Please fill in the configuration details for your destination type.

Name

Name *

Save and Return >

The available cloud configuration guide can be found under [Guidance & Reference Materials](#) page.

Configured delivery destinations will be shown on the page where user can view, **Edit** and **Delete** each delivery destination.

SFTP Delivery

SFTP is currently not available as a selectable delivery option within this interface. For setup instructions and further details, please refer to SFTP guide under [Guidance & Reference Materials](#) page.

3.2 User Settings

To access the user settings, click on **Settings** in the top bar and then select the **User Settings** tab.

In this screen user can:

- **Specify the maximum size of an extract file:** if the data product extraction size requested is over the maximum file size specified, it will be partitioned into multiple files with each extract file size lower than the maximum value. Allowed range is 1-20 gigabytes with 20 gigabytes as the default value.
- **Subscription email notification:** only applicable to cloud delivery. Toggle between **On** or **Off** for receiving email notifications when a subscribed data product is published. For subscriptions with data delivery destination set to **Email**, user will still receive emailed download links even the email notification is toggled Off.

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← Go to Data Catalog

User Settings
Use the user settings to configure your preferences for preview or data extraction.

Data Delivery Destinations | **User Settings**

- Whether to use dates and times in local time: Off ☐ On ☐
- Time range: Continuous
- Enable Synology: Off ☐ On ☐
- Expand Chain: Off ☐ On ☒
- Specify the maximum size of an extract file: **20 GB** (Enter a number between 1 and 20)
- Subscription fulfillment notification: Off ☐ On ☒
- Display estimated size in preview: Off ☐ On ☐

4 My Account

My Account menu allows user to access account related information including **My Profile**, **Order History**, **My Data**, **My Subscriptions**, as well as the ability to **Log Out** of the account.

4.1 My Profile

My Profile screen displays user's registered account details. To modify registered account information, please contact datamarketplace@hkex.com.hk.

← Go to Data Catalog

My Profile | Order History | My Data | My Subscriptions

My Profile

- Full Name: user registered First Name, user registered Last Name
- Email Address: user registered Email Address

4.2 Order History

Order History screen allows user to view the history of orders placed on Data Marketplace including Product, License type, Date Range, Order Date, Order Status, Delivery Destination configuration status, and Delivery status.

My Profile

Order History

My Data

My Subscriptions

Order ID ↓ Search	Order Status Filter By	Order Date ↓ Date	Total	Actions	
D2603232 ▲	Complete	03/09/2026	HKD 190,000.00	...	
Product	Category	License Type	Date Range	Delivery Destination	Delivery Status
CCASS Shareholding Data (English + Chinese)	HKEX Securities Market	Subscription	01/09/2026 - 31/08/2027	Destination Set	Subscription Created
Historical Full Book - Securities Market (CSV Format)	HKEX Securities Market	Historical	01/07/2026 - 31/08/2026	Destination Not Set	Pending
D2603231 ▼	Pending Bank Transfer	03/09/2026	HKD 190,000.00	...	
D2503879 ▼	Pending Bank Transfer	27/11/2025	HKD 600.00	...	
D2503878 ▼	Pending Bank Transfer	27/11/2025	HKD 270.00	...	

Displaying 1 - 4 of 4 results

Items per page 15 ▼

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4.3 My Data

My Data screen allows user to view and access the licensed data products for the date range entitled.

Click the **Download** button under the **Access Data** column to initiate a download request.

Data Catalog
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👤

[My Profile](#) [Order History](#) [My Data](#) [My Subscriptions](#)

Product ↑ Search	Category	License Type	Date From	Date To	Access Data
Bid and Ask Record - Equity Index Futures/Options (Daily File)	HKEX Derivatives Market	Historical	01/01/2025	31/10/2025	...
Bid and Ask Record - Stock Futures/Options (Daily File)	HKEX Derivatives Market	Subscription	01/02/2026	31/01/2027	Download

The following pop up will appear under **Download Data**:

Download data

You can download up to one year period at a time.
Pre-filled dates default to the latest one year period of your data entitlement.

Name your download

Select Period *

Start Date *

27/08/2025

End Date *

26/08/2026

Set Delivery Destination *

Delivery Destination *

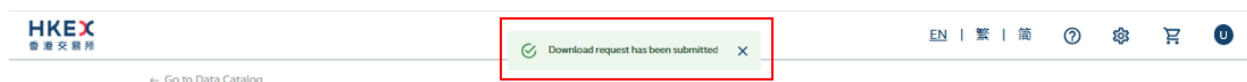
AWS S3 - AWS S3

Cancel →

Download →

1. **Name your download:** optional field. Enter a name for this download request, this will appear on the delivery confirmation email and help user identify what download the delivery relates to.
2. Specify the date range for the download using the Start and End Date fields:
 - user can download up to one year period at a time. The download request will return an error if selected period exceeds one year.
 - prefilled dates default to the latest one-year period of user's entitlement.
3. Select the Delivery Destination to be delivered to: User can change the destination by selecting from the dropdown list.
4. Click **Download** to submit the request.

If the download request went through, a pop up will appear on the top of the screen confirming the request has been submitted.



Requested data will be delivered to the selected destination after the data request is processed.

An alternative way to access the **Download** function is via the data product page under **Data Catalog**. Please refer to [Section 2.1.2 Downloading Data](#) for further details.

4.4 My Subscriptions

My Subscriptions screen allows user to view subscriptions and manage the **Delivery Destination** of each subscription.

Click **Change Delivery Destination** to select the preferred delivery destination for the subscribed data product.

My Profile Order History My Data **My Subscriptions**

Product Search	Category Search	Status Filter By	Delivery Destination	Start Date Date	End Date Date	Subscription	Actions
CCASS Shareholding Data (English + Chinese)	HKEX Securities Market	Active	Default (AWS S3 - AWS S3)	01/09/2026	31/08/2027	12 months	...
							→ Change Delivery Destination

To **Add new delivery destinations on Settings**, click **Go to Settings** button.

Delivery Destination

Select your delivery destination for this subscription from the dropdown list. You can add up to 2 delivery destinations for this product. To create new destinations, go to Delivery Destinations in Settings.

Delivery Destination
Default (Email - user registered email address)

+ Add Additional Delivery Destination

Add new delivery destination on Settings

Go to Settings →

Cancel Confirm

5 Supported Browsers and Operating Systems

The minimum supported browser and operating system versions for HKEX Data Marketplace are shown below.

Browser	Minimum Version	Released	Minimum OS
Chrome	111	Mar 2023	Windows 10+, macOS 10.13+, Linux, Android 7+
Edge	111	Mar 2023	Windows 10+, macOS 10.15+
Firefox	111	Mar 2023	Windows 7+, macOS 10.12+

Should you have any questions, please contact datamarketplace@hkex.com.hk for assistance.